



ONAM MAHARAJA OFFER – TERMS & CONDITIONS

1. To participate in the raffle (“Offer”) is valid following the purchase of Godrej Appliances: Refrigerators, Washing Machines, Air Conditioners, Microwave Ovens, Chest Freezers, Qube, InsuliCool, Dishwashers, Visi Coolers and Air Coolers (“Qualifying Products”) of Godrej & Boyce Mfg. Co. Ltd.- Appliance Division (“Company”) by any consumer who purchases any one or more Qualifying Product (“Eligible Consumer”), and who thereafter elects to participate in such Offer by registering on www.godrejonamoffer.com in accordance with the terms of paragraph below (“Participating Consumer”). You can also use the QR code given below to register the said offer-



2. This Offer is a voluntary offer made by the Company. Neither this Offer, nor the participation in the raffle by any Participating Consumer, has any direct or indirect relationship with the maximum retail price (“MRP”) of any Qualifying Products as may have been purchased by such Participating Consumer. The MRP paid by a Participating Consumer for any Qualifying Products by an Eligible Consumer will be the sole consideration for the sale of such Qualifying Product to the Eligible Consumer, and purchase of such Qualifying Product by the Eligible Consumer.
3. This Offer is valid on any Qualifying Products purchased by Eligible Consumers between 15th Aug 2024 and the earlier of 15th September 2024 or till the entire stock of such Qualifying Products are sold (“Closing Date”).
4. This Offer is valid only in the State of Kerala. Only Eligible Consumers that are resident in the State of Kerala and who purchase Qualifying Products from outlets located in the State of Kerala shall be eligible to participate in the Offer.
5. The Closing Date for the Offer may be extended, by the Company, at any time and at its sole discretion.
6. Upon an Eligible Consumer purchasing any Qualifying Product:
 - a. If an Eligible Consumer wishes to participate in this Offer, the Eligible Consumer will be required to visit www.godrejonamoffer.com, wherein a web-based form opens where the required info needs to be

submitted i.e. Name, Mobile Number, Email Id, Home State, Home City, Home Address Pin Code, Invoice Number, Invoice Date, Product Category, Product Serial Number, Store Name and Store Pin code, upload the Invoice and submit the web form;

b. The store name and store area pin code must be entered properly in the web form, as mentioned on the invoice issued by the dealer from whom the Qualifying Product is purchased, including the spaces and spelling.

e. The Participating Customer will receive an SMS confirming the Participating Customer's registration in the Offer. The results will be declared, based on random selection of a Unique number through a system developed by agency, and the winning Participating Customer will be informed via another SMS anytime within 30 days from the Closing Date. The SMS will contain details of the prize won by the Participating Customer. Product worth up to Rs 95000/- thousand can be won during the period of 15th Aug 2024 to 15th Sept 2024 ("Prize"). There will be 31 winners who will win product worth Rs. 95000/- during the scheme period mentioned in paragraph 3 above. And the remaining would win product worth up to Rs. 95000/-. In total there will be 1541 winners in the scheme period mentioned in point 3 above.

f. In case of any error in the web-based form, the Participating Customer will have to wait and try again in sometime and ensure that the device has good internet connectivity.

g. The cost of any internet charges will have to be borne by the Participating Customer as per the prevailing tariff plans with such Participating Customer's cellular service provider.

7. The Participating Customer whose Unique number is shortlisted by random selection through the system, will be declared to be the winner and will be entitled to receive the Prize as set out in paragraph 6 above, subject to the Company verifying, to its satisfaction, each of the particulars set out in paragraph 8 below. The selection of the winning Participating Customer in this manner shall be final and binding with respect to the Participating Customers. Any dispute in this regard will be subject to Mumbai jurisdiction.

8. If a Participating Customer receives an SMS identifying him or her as the winner as provided for under paragraph 7 above, in order to be eligible to receive the Prize, such Participating Customer will need to undertake each of the following actions:

FOR PRODUCT AS GIFT VALUE BELOW RS 10000

a. All winning customers would be shared a microsite link which they are supposed to follow as a part of redemption process.

b. The customers need to share certain details within 7 working days of winner being announced (as mentioned below):

- Updated invoice photograph
- Source where the product will be delivered
- Unique code
- Aadhar Card Or Pan Card photograph
- Name of store & pin code (As per the list prementioned on microsite)
- Detailed address of the customer (Including pin code)
- Purchased product service installation certificate or product delivery challan.

9. Once all the details are uploaded, 100% validation check will be conducted by the agency managing the backend of the said scheme

10. Once the validation is done, the Free of cost product will be couriered to the address as mentioned by the customer. The delivery will take around 15 working days.

Please note: The customer is liable for his free product only after successful validation of all his information & data pointers.

11. The abovementioned terms are tentative pending upon the response of the initial period.

12. Godrej Service Division (Smart Care) will call the customers and validate the winners on random basis (Audit Purpose).

FOR PRODUCT AS GIFT VALUE ABOVE RS 10,000

• a) All winning customers would be shared a microsite link which they are supposed to follow below process:

• b) The customers now need to share certain details within 7 working days of winner being announced (as mentioned below)

- Update invoice photograph
- Aadhar Card
- PAN Card
- Unique Code
- Detailed address of the customer.
- Name of shop & pin code (As per the list prementioned on microsite)
- Serial number of all products
- TDS Payment transfer confirmation
- Purchased product service installation certificate or product delivery challan.

13. Once all the details are uploaded, a validation check will be conducted by agency managing the backend of the said scheme and they will submit the customer details to us after validation.

14. Godrej service to call the customers and validate the winner's product who has won gift worth Rs. 10,000 and above.

15. As and when the eligible, customers register to claim, the registration ID will be generated along with a message stating "Thank you for the details. A representative from Godrej Appliances will call you in next 48 hrs to assist further. You can contact on +919910996090 in case you still wish to get any clarity."

16. Next day based on the daily report which agency will share with us, branch commercial will validate the details. Post validation commercial will drop a message to the winner customer mobile number stating the documentation requirement (Original invoice, Aadhar card / PAN card, Address proof document) for TDS applicability and ask them to carry the same for their product Free of cost claim while they visit the

store. The message should also educate the customer about the TDS applicability norms and the TDS amount which the customer will have to pay through DD as per standard policy.

17. Customer to carry the DD with the above requisite documents and 2 passport size photographs while visiting the store to claim the cash back. The day of visit commercial to verify the documents and then gift will be delivered to the customer. Acknowledgement copy to be signed and documented with scan copies of the documents. Commercial to keep a proper record with them for audit and legal compliance.

18. All winners will be declared as per the allocation details as provided by Godrej Appliances. The allocation details would mention total count of winners per key retailer on a daily basis. Reward port to compute their internal systems accordingly.

19. Godrej Appliance reserves the right to ask for invoices/ supporting documents for verification of transaction at any point of time. Failing to provide the same within stipulated timelines may lead to withdraw of the prize.

20. In case the winner denies the prize for any reason/situation/ under any circumstances, Godrej Appliance may at its discretion reserves the right to cancel the prize or give any other nomination winner at its sole discretion.

21. There is no cash alternative to the prize and in case such a demand is made, Godrej Appliance reserves the right to cancel the prize or name of the winner.

22. Godrej Appliances reserves the right, at any time, without prior notice, without liability, and without assigning any reason whatsoever, to add/alter/modify/change or vary any/all of the Offer Terms.

23. All products bought under this contest shall be subject to the companies' standard warranty policy.

24. Exchange of products shall only take place if no stock of the product or if another product has been erroneously delivered or if the product delivered has any manufacturing defect.

25. Any disputes, differences and/or any other matters in relation to and arising out of this Terms and Conditions and/or pertaining to these terms and conditions shall be referred to arbitration under the Arbitration & Conciliation Act, 1996. The venue of arbitration shall be Mumbai. The Terms and Conditions shall be governed by and construed in accordance with applicable laws in India and will be subject to exclusive jurisdiction of the courts at Mumbai alone. The Rules of Indian Council of Arbitration("Rules") shall apply to the arbitration proceedings and the arbitration shall be conducted by a sole arbitrator to be appointed as per the Rules.