

ONAM 2022 LUCKY LAKSHAPRABHU OFFER – TERMS & CONDITIONS

1. This offer to participate in the raffle (“**Offer**”) is valid following the purchase of refrigerators, washing machines, air conditioners, microwave ovens, chest freezers, Qube, Viroshield, Dishwashers and/or Air-Coolers. (“**Qualifying Products**”) of Godrej & Boyce Mfg. Co. Ltd. – Appliance Division (“**Company**”) by any consumer who purchases any one or more Qualifying Product (“**Eligible Consumer**”), and who thereafter elects to participate in such Offer by giving a missed call on 7230064595 in accordance with the terms of paragraph 6 below (“**Participating Consumer**”). You can also use the QR code given below to register for the said offer-



2. This Offer is a voluntary offer made by the Company. Neither this Offer, nor the participation in the raffle by any Participating Consumer, has any direct or indirect relationship with the maximum retail price (“**MRP**”) of any Qualifying Products as may have been purchased by such Participating Consumer. The MRP paid by a Participating Consumer for any Qualifying Products by an Eligible Consumer will be the sole consideration for the sale of such Qualifying Product to the Eligible Consumer, and purchase of such Qualifying Product by the Eligible Consumer.
3. This Offer is valid on any Qualifying Products purchased by Eligible Consumers between 1st August 2022 and the earlier of 10th Sep, 2022 or till the entire stock of such Qualifying Products are sold (“**Closing Date**”).
4. This Offer is valid only in the State of Kerala. Only Eligible Consumers that are resident in the State of Kerala and who purchase Qualifying Products from outlets located in the State of Kerala shall be eligible to participate in the Offer.
5. The Closing Date for the Offer may be extended, by the Company, at any time and at its sole discretion.
6. Upon an Eligible Consumer purchasing any Qualifying Product:
 - a. Such Eligible Consumer needs to give a missed call on 7230064595
 - b. On giving a missed call, he/ she gets an SMS with a link
 - c. If an Eligible Consumer wishes to participate in this Offer, the Eligible Consumer will be required to click on the link, wherein a web based form opens up where the required info needs to be submitted– Name, Mobile Number, Store Name, Invoice Number, Store area pin code, date of invoice and submit the web form.
 - d. The store name and store area pin code must be entered exactly in the web form, as mentioned on the invoice issued by the dealer from whom the Qualifying Product is purchased, including the spaces and spelling;

- e. The Participating Customer will receive an SMS confirming the Participating Customer's registration in the Offer. The results for each day will be declared, based on random selection of a mobile number through a system developed by the Company or its affiliates, and the winning Participating Customer will be informed via another SMS on the next day or anytime within 30 days from the Closing Date. The SMS will contain details of the prize won by the Participating Customer. Cash worth up to Rs 1 lakh can be won daily during the period of 1st August 2022 to 10th September 2022 ("Prize"). There will be 25__ winners who will win Rs 1 Lakh worth cash, _____ during the scheme period mentioned in paragraph 3 above. In total there will be __8800__ winners in the scheme period mentioned in point 3 above.
 - f. In case of any error in the web-based form, the Participating Customer will have to wait and try again in sometime and ensure that the device has good internet connectivity.
 - g. The cost of any internet charges will have to be borne by the Participating Customer as per the prevailing tariff plans with such Participating Customer's cellular service provider.
7. The Participating Customer whose mobile number is shortlisted by random selection through the system, will be declared to be the winner and will be entitled to receive the Prize as set out in paragraph 6 above, subject to the Company verifying, to its satisfaction, each of the particulars set out in paragraph 8 below. The selection of the winning Participating Customer in this manner shall be final and binding with respect to the Participating Customers.
 8. If a Participating Customer receives an SMS identifying him or her as the winner as provided for under paragraph 7 above, in order to be eligible to receive the Prize, such Participating Customer will need to undertake each of the following actions:

FOR CASH PRIZE VALUE BELOW RS 10,000;

- a. All winning customers would be shared a microsite link which they are supposed to follow as a part of redemption process.
- b. The customers now need to share certain details (as mentioned below):
 - Update invoice photograph
 - Source where the amount money would be remitted (UPI, Paytm or Account Number)
 - Unique code
 - Name of store & pincode (As per the list prementioned on microsite)

2. Once all the details are uploaded, a validation check will be conducted by the Service Provider managing the backend of the said scheme.
3. Once the validation is done, the amount will be processed into the customer's account or any other source. The reimbursement will take around 24-48 hours.

FOR CASH PRIZE VALUE ABOVE RS 10,000:

- a. All winning customers would be shared a microsite link which they are supposed to follow as a part of redemption process.
 - b. The customers now need to share certain details (as mentioned below):
 - Update invoice photograph
 - Account Details along with IFSC code (Should be of the same person on whose name the invoice has been punched)
 - Aadhar Card (Upload)
 - PAN Card (Upload)
 - Unique Code
 - Detailed address of the customer.
 - Name of shop & pincode (As per the list prementioned on microsite)
 - Serial number of all products
- 8.2 Once all the details are uploaded, a validation check will be conducted by Godrej & Boyce Manufacturing Co Ltd compliance team
- 8.3 Godrej service to call the customers and validate the winners pay-out on random basis.
- 8.4 A representative from Godrej Appliances will call you in next 48 hrs to assist further. You can contact Ms Jino Shaiju (846612609) in case you still wish to get any clarity.”
- 8.5 . Post validation Godrej & Boyce commercial department will drop a message to the winner customer mobile number stating the documentation requirement (Original invoice, Aadhar card / PAN card, Address proof document) for TDS applicability and ask them to carry the same for their cash prize claim while they visit the store. The message should also educate the customer about the TDS applicability norms and the TDS amount which the customer will have to pay through DD as per standard policy.
- 8.6 Customer to carry the DD with the above requisite documents and 2 passport size photographs while visiting the store to claim the cash back. The day of visit commercial to

verify the documents and then transfer the cash back amount to the customer account.

Acknowledgement copy to be signed and documented with scan copies of the documents.

8.7 This Offer may not be clubbed with any other prevailing promotions and offers as may be offered by on or behalf of the Company or any dealer in respect of any Qualifying Products from time to time.

9. Every purchase of a Qualifying Product shall entitle to the Eligible Customer purchasing such Qualifying Product to a single entry.

10. This Offer is not valid for any employees of Godrej & Boyce Mfg. Co. Ltd. and its subsidiaries or the relatives of such employees.

11. All disputes related to this Offer shall be subject to the laws of India, and shall be resolved by arbitration, in accordance with the (Indian) Arbitration and Conciliation Act, 1996, by a sole arbitrator appointed by the Company. Subject to such arbitration proceedings, the courts in Mumbai, India shall have exclusive jurisdiction.

12. This Offer and all matters in connection herewith, including the purchase of any Qualifying Products, participation in the Offer, the award of Prizes to the winning Participating Customer etc. shall be subject to the laws of India, including all applicable tax laws and regulations, as may be applicable from time to time. The Eligible Customers shall be required to bear all taxes in connection with the purchase of the Qualifying Products, in accordance with prevailing tax laws. The winning Participating Customer shall be required to bear all taxes in connection with the award of the Prize to such winning Participating Customer, in accordance with prevailing tax laws.

13. The responsibility of undertaking each of the actions set out in paragraph 8 above, including collecting the Prize, is solely that of the winning Participating Customer, and neither the Company, nor the dealer from whom the relevant Qualifying Product has been purchased shall have any responsibility or liability in this regard.

14. Neither the Company nor the dealer from whom the relevant Qualifying Product has been purchased shall have any responsibility or liability for any lost, stolen or misplaced invoices. Each Participating Customer is required to retain the original invoice in respect of the Qualifying Product until the later of (a) the Offer End Date; and (b) in the event that such Participating Customer has been notified of his or her having been selected as the winner, then until the submission of the documents referred in paragraph 8 above and the award of the Prize to such Participating Customer. Any Participating Customer that is unable to present the confirmation SMS, original invoice and proof of identity documents in respect of the relevant Qualifying Product in accordance with paragraph 8 above shall not be entitled to claim any Prize.

15. Neither the Company nor the dealer from whom the relevant Qualifying Product has been purchased shall be responsible for any cost, expense or other liability whatsoever in relation to, arising from, or connected with the collection of the Prize by any Participating Customer.
16. The Company reserves the right to modify, cancel, extend, or discontinue the Offer, or any part thereof, without ascribing any reason and without any requirement for any prior notice to the Eligible Customers. Any such modification, cancellation, extension or discontinuance of the Offer will be notified to the public on the Company's website - <https://www.godrejappliances.com/GodrejAppliances>
17. No request shall be entertained for exchange of Prize of equivalent value.
18. Neither the Company nor the dealer from whom the relevant Qualifying Product has been purchased will be liable for any loss, damage, theft, or other misplacement of the Prize.
19. By participating in the Offer, each Participating Customer hereby irrevocably and unconditionally consents to the terms and conditions of the Offer, including these terms and conditions.
20. All incidental and applicable costs/taxes/Levies/TDS related to the all Prizes (under this Offer) if any shall be borne by the winning customer only and the Company shall not bear the same.
21. Models or images of the Prize as indicated in any advertisement are representative only and may vary from the actual Prize.
22. The winners are entitled to claim their prize money till 10th December 2022 only after which the same shall be deemed to be lapsed and the winner will not be entitled to the prize money. Godrej & Boyce Manufacturing will not be liable beyond 10th December, 2022 to remit or process any claims received after 10th December, 2022.