

EXTENDED WARRANTY

TERMS AND CONDITIONS FOR FULLY AUTOMATIC WASHING MACHINES:

This offer is valid for select products sold to customers by M/s Vijay Sales during the period from **15th December 2022 to 31st January 2023**.

We have taken care to ensure the best performance of **Godrej Fully Automatic Washing Machines** as specifically set out below (“**Product**”) and are providing an additional (3) years Comprehensive warranty (*from the date of purchase by the original purchaser*) (“**Warranty Period**”) against manufacturing defects as per terms in document.

PRODUCTS COVERED UNDER THIS SCHEME:

A. Applicable on Below Fully Automatic Top Load Model:

52141601SD00282	WTEON ALR 75 5.0 FISGS ROGR
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TERMS AND CONDITIONS:

1. This scheme is applicable only for sale through M/s Vijay Sales and is confined to the first purchaser only and is non-transferable.
2. Warranty is applicable from date of purchase i.e invoice date, against defective material or workmanship. In case of any such defects, Godrej & Boyce Manufacturing Company Limited – Appliances Division undertakes to get the appliances repaired under the Warranty Period, subject to terms and condition as set out under this document.
3. The Company reserves the right to verify any information or detail submitted and where the Company considers that there has been any breach of the terms & conditions or any misrepresentation under this Scheme, the Company shall at its discretion notify and be at liberty to refuse , discontinue or cancel any benefits under the Scheme including but not limited to any extended warranty.
4. M/s Vijay Sales will share the consumer details along with Product and cabinet number to Godrej Appliance team on monthly basis.
5. Repairs and replacement of spare parts will be carried out through Godrej Appliances authorised service provider.

- 6. In case there are two schemes that are on offer at the same time, both the offers shall not be applicable simultaneously and in addition to one another but the offer with higher benefit in terms of months of warranty shall be applicable.
- 7. Godrej or its authorized service provider (ASP) will collect any parts or components replaced.
- 8. Parts Covered in extended warranty: As per below table:

Product	Parts Covered	Parts Not Covered
Washing Machine Fully Automatic	motors, inlet valves, drain valves, program timer, heater, mechanical assembly, buzzer, on/off switch and water level sensor.	Outer body, Colour components, Gasket, Plastic, glass, power cord and rubber parts

- 9. In case of any conflict the decision made by Godrej will be final.
- 10. The Warranty Period on the replaced or repaired Product shall be reduced to the balance period, as computed from the date of first sale of the Product.
- 11. Product features, specifications and warranty terms are subject to change without notice.

INSTRUCTIONS FOR THE CUSTOMERS

- 1. The defective Product will be repaired by Godrej in a reasonable period of time at Godrej’s discretion. Godrej’s decision in terms of defect found shall be final and binding and Godrej shall hold the final right to decide the applicability of the warranty terms, including the decision to repair the Product will be at Godrej’s discretion based on the report submitted by Godrej’s service representative. .
- 2. This warranty will be valid only for sale through M/s Vijay Sales. The warranty must be signed & stamped by the dealer and must be produced along with the original bill at the time of any claim.
- 3. The product should include the original label which shall serve as a means of identification of the product to confirm the warranty.

4. Please inform them regarding the details of the defect, model details and serial no (if any) of the product.
 - a. Warranty is applicable from date of purchase i.e. invoice date, against defective material or workmanship. In case of any such defects, Godrej & Boyce Manufacturing Company Limited — Appliances Division undertakes to get the appliances repaired under the Warranty Period, subject to terms and condition as set out under this document.
5. The transportation cost will be charged to you and any cost incurred towards complaint attendance is also to be borne by you.
6. All transportation and handling expenses incurred while repairing will be payable by customer.
7. For appliances installed beyond municipal limits of the jurisdiction of the authorized service provider [ASP], charges towards technician's visit and other incidentals will be borne by the customer.
8. In the event of defect developing in the product, contact our service team through our authorized toll-free number 18002095511 immediately.

WARRANTY VOIDS IF

1. The Warranty Card is not completed properly at the time of purchase, if applicable.
2. The completed Warranty Card is not presented to the authorized personnel at the time of service. The service terms stated in this warranty shall be your sole and exclusive remedy in the event of product failure during the warranty period. Godrej shall not be liable for incidental or consequential damages arising out of the use of this product or inability to use this product, or for the breach of this or any other express or implied warranty. Godrej does not warrant that this product is suitable for any person's medical condition. Godrej makes no warranty beyond what is contained in writing. Godrej does not authorize any person to create for it any other obligation or liability in connection with this warranty.
3. The Warranty card is not mandatory to customers who have; (i) registered on www.godrej.com/appliances/extended-warranty as stated under the EXTENDED WARRANTY TERMS AND CONDITIONS or, (ii) registered via the Company's authorized dealers.
4. The Product is not operated according to instructions given in the "User Guide".
5. Any customizations made by the customer, including changes in size. Warranty does not cover accessories to the appliances.
6. Damages/defects arising from transport, rough handling, misuse or repair by unauthorized person, damage by rodents and insects or by accidents, heat, misuse, fire, flood, or act of god will not be covered under extended warranty scheme.
7. Any problem arising from voltage fluctuation beyond the range mentioned in the user manual/product specification and/or use of improper power supply, electrical socket, connection, or installation will not be covered under extended warranty scheme.

8. Failures on account of damage (rodent etc.) are not covered under the extended warranty.
9. Offer is not applicable to institutional sale customers.
10. Special discount on the service charges for the part not covered in warranty.
11. The extended warranty is limited to repairs and replacement of certain parts that are referred to in clauses stated above; and thereby does not cover the product replacement in any circumstances.
12. No service charges for the parts covered in warranty.
13. Warranty does not cover accessories to the appliances.

ANY AND ALL IMPLIED WARRANTIES ON THESE PRODUCTS, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL NOT EXCEED IN DURATION THE TERM OF THIS LIMITED WARRANTY, WHICH BEGINS WITH THE DATE OF PURCHASE BY YOU. THE SERVICE TERMS STATED IN THIS WARRANTY SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY IN THE EVENT OF PRODUCT FAILURE DURING THE WARRANTY PERIOD. GODREJ SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OF THIS PRODUCT OR INABILITY TO USE THIS PRODUCT, OR FOR THE BREACH OF THIS OR ANY OTHER EXPRESS OR IMPLIED WARRANTY. GODREJ DOES NOT WARRANT THAT THIS PRODUCT IS SUITABLE FOR ANY PERSON'S MEDICAL CONDITION. GODREJ MAKES NO WARRANTY BEYOND WHAT IS CONTAINED IN WRITING. GODREJ DOES NOT AUTHORIZE ANY PERSON TO CREATE FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH THIS WARRANTY.

CLAIMS, IF ANY, ARISING FROM OR UNDER THIS DOCUMENT WILL BE RESTRICTED TO COURTS WITHIN THE MUMBAI JURISDICTION ONLY AND WILL BE SUBJECT TO THE LAWS OF INDIA.