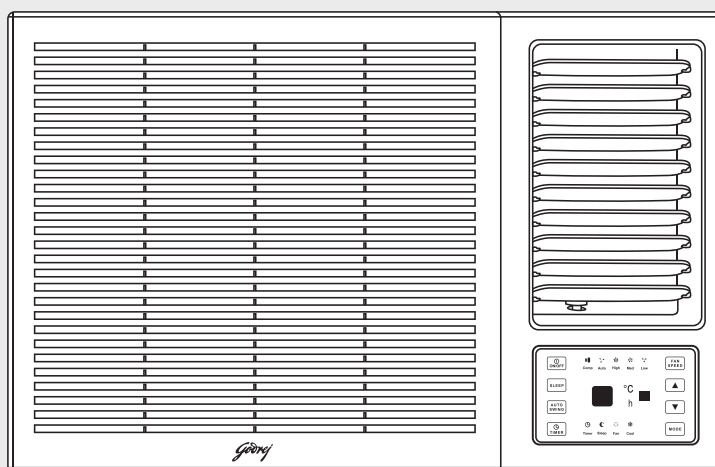


Godrej

Air Conditioners



USER MANUAL

Dear Customer,

On behalf of Godrej Appliances, we welcome you to the Godrej family, and thank you for giving us an opportunity to serve you.

Godrej Appliances is a leading brand not just in technology and performance but also for its excellent customer service, we have more than 660 service centres across India, so that we can be close to our customers and serve them better.

In order to get maximum out of your superior Air Conditioner, we urge you to go through this detailed user manual, if you need any assistance at any time, do not hesitate to call us on 1800 209 5511 or write to us at smartcare@godrej.com

We again thank you for giving us the privilege to serve you, and look forward to a long and delightful association.

Warm Regards
Team Godrej

| PERFORMANCE PARAMETERS | |
|------------------------|-----------------|
| MODEL NAME | GWC 18DTC5-WUA |
| OPERATING MODE | Cooling |
| RATED VOLTAGE | 230 V |
| RATED FREQUENCY/PHASE | 50 Hz/ 1 ϕ |
| COOLING CAPACITY (W) | 5025 W |
| RATED POWER INPUT (W) | 1520 W |
| AIR FLOW VOLUME | 715 CMH |
| RATED INPUT CURRENT | 7.00 A |
| REFRIGERANT | R32 |
| REFRIGERANT CHARGE | 0.860 kg |
| COMP LRA | 37.0 A |
| NET WEIGHT | 60.0 kg |

| PERFORMANCE PARAMETERS | |
|------------------------|-----------------|
| MODEL NAME | GWC 18DTC3-WUA |
| OPERATING MODE | Cooling |
| RATED VOLTAGE | 230 V |
| RATED FREQUENCY/PHASE | 50 Hz/ 1 ϕ |
| COOLING CAPACITY (W) | 5000 W |
| RATED POWER INPUT (W) | 1640 W |
| AIR FLOW VOLUME | 725 CMH |
| RATED INPUT CURRENT | 8.00 A |
| REFRIGERANT | R32 |
| REFRIGERANT CHARGE | 0.750 kg |
| COMP LRA | 37.0 A |
| NET WEIGHT | 58.0 kg |

Usage recommended with Stabilizer only

Protection of Environment:

Protection of environment" is one of the core values of Godrej and we seek your co-operation to make sure that the product, packaging and plastic material is not disposed as unsorted municipal waste.



This symbol is known as the "Crossed-out Wheellie Bin Symbol". It means that the product should not be disposed of with your general house-hold waste.
















It should be disposed of only through the company's collection points with special treatment so as to prevent any damage to the environment. Please call: **1800 209 5511** for applicable buy back arrangement or visit: www.godrejappliances.com/green-think for details about Godrej Appliances authorised collection points.

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Features

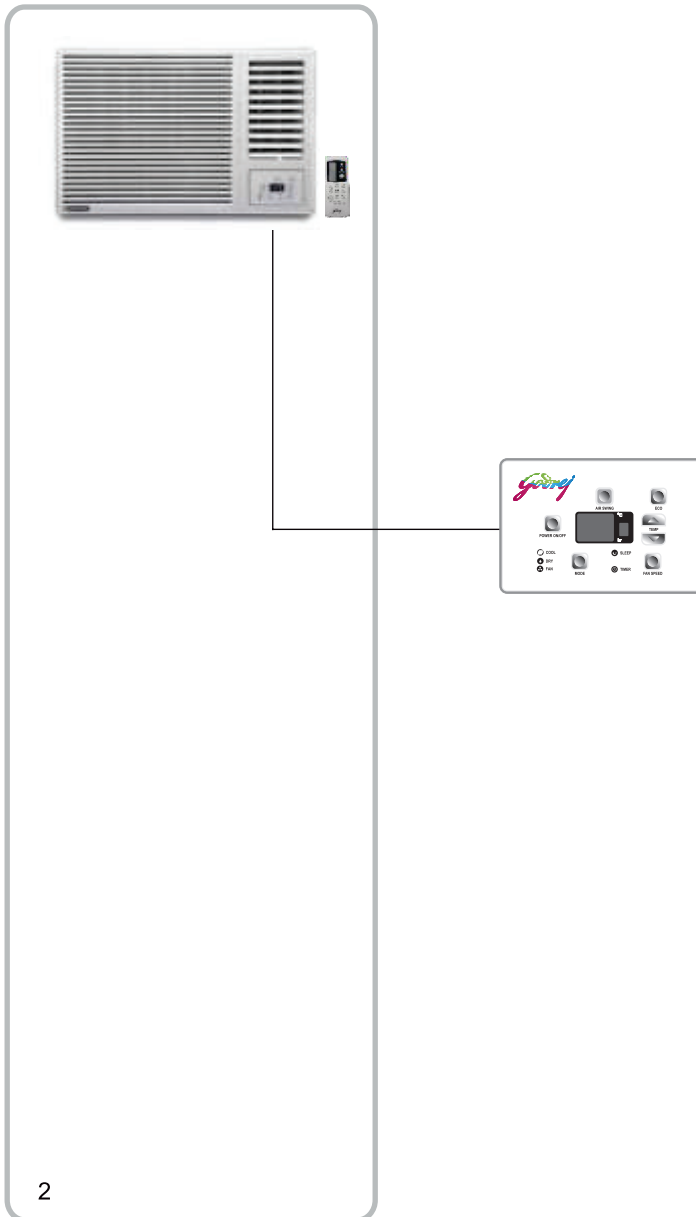
-  Great Looks
-  Power Saver Compressor
-  4-Way Air Distributor
-  Slide-Out Chassis
-  4-Speed Cooling
-  Long Life
-  Most Advanced Fan Motor
-  Swing
-  Removable Filter
-  Programmable Timer
-  Digital Display
-  Full Function Remote
-  Turbo Cooling
-  Sleep
-  Eco

Know Your Airconditioner



STAR-RATED WINDOW AIRCONDITIONERS

The Touch Control Panel



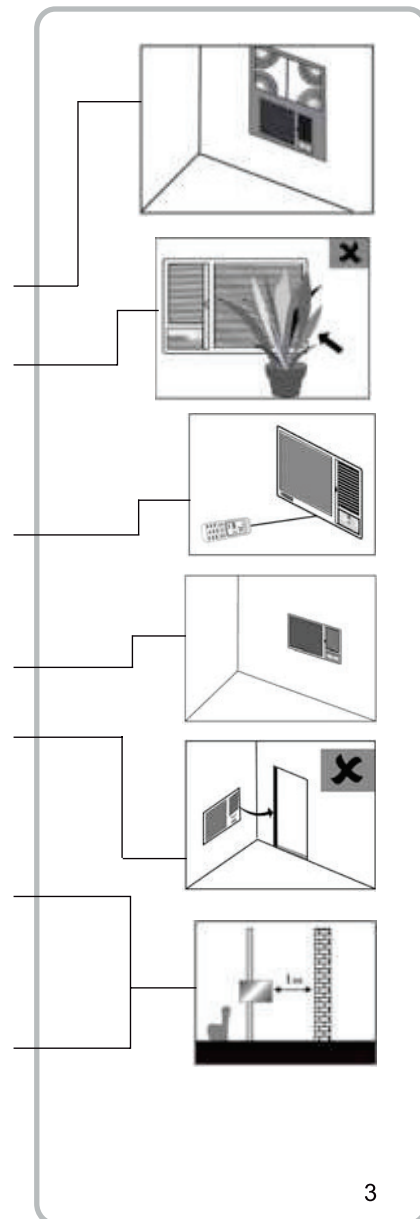
Installation

Precaution

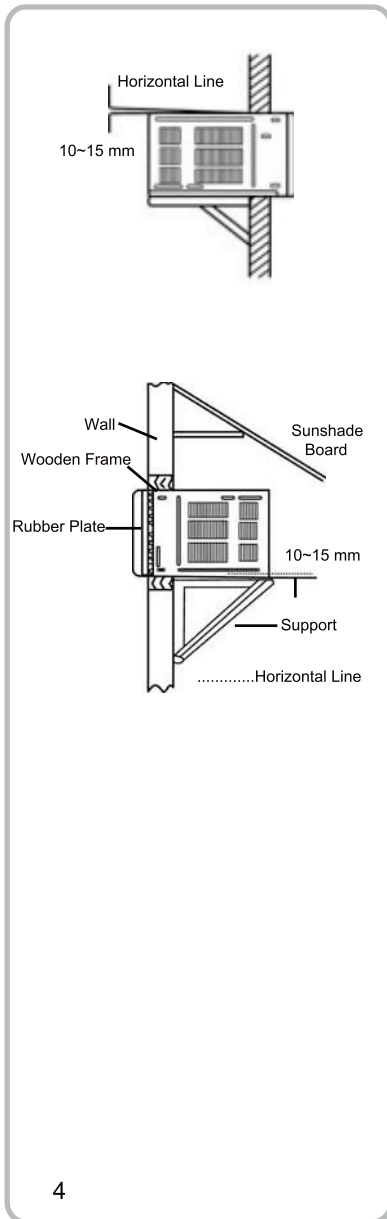
Please ensure that you get only an authorised Technician to install the airconditioner for you, as many factors need to be considered for the efficient performance of your Window Airconditioner.

Location

- To get the best results, install the window airconditioner at window sill level.
 - Ensure that neither the air-throw outlet and air-intake grill is blocked by any furniture or other such equipment, for a distance of at least three feet.
 - Identify the area within your room which you are most likely to occupy. Then ensure that there is a line-of-sight view from there to the window airconditioner, because otherwise you cannot use your remote control conveniently.
 - Install the airconditioner as much to the centre of the wall as possible. Avoid using a corner.
 - Do not install the airconditioner too close to an entrance which is likely to be opened and closed frequently.
 - Outside the the room, ensure that the hot air from the rear end of the unit discharges freely into the open atmosphere. A minimum clearance of 30 cm on the two sides and 1.0 m at the rear of the external portion of your airconditioner is advisable.
 - Select a location that supports the weight of your airconditioner. Also, there should be no vibration as that results in increased noise.



STAR-RATED WINDOW AIRCONDITIONERS



Procedure

1. Remove the Front Panel from the polythene.
2. Insert the unit into the installation opening space, which should be created slightly larger than the unit size. When installing the unit, it should be slanted in backwards (by 10~15 mm).
3. Fill up gaps between the cabinet (unit) and the wood work/support structure with sponge or foam.

Support & Protection

Use Iron Support

If the installation opening is not strong enough to support the airconditioner, iron supports should be installed externally on the building.

Use Sunshade Board

Install a sunshade over the unit on the outside to prevent direct sunlight on it, as well as to protect it from falling objects.

Drain Water

To achieve maximum cooling efficiency, the airconditioner is designed to splash the condensation water on the condenser coil.

In order to avoid the splashing sound, an external drain can be provided by using the following procedure. This may however cause a small loss of performance.

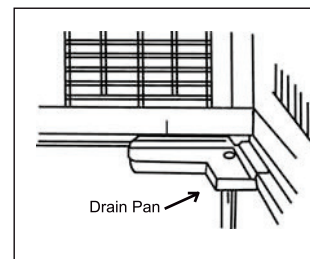
1. Slide out the chassis from the cabinet.
2. Remove the rubber plug from the body base plate.
3. Insert the drain pan at the back of bottom right hand side corner and then insert the machine into cabinet.
4. Connect the drain hose to the outlet on the bottom of the drain pan.
5. Slide the chassis into its original place in the cabinet.

Relocation

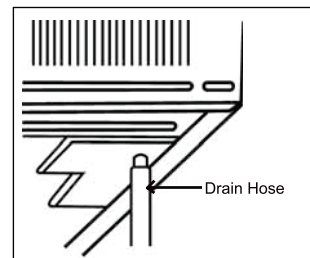
To relocate the airconditioner, please contact your dealer. Relocation should be carried out only under the direction of an authorised professional technician.

Electric Wiring

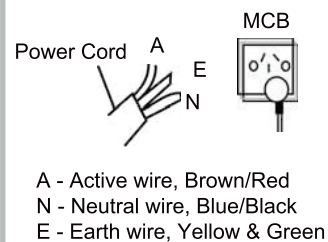
- Ensure proper earthing.
- Use an exclusive circuit.
- Do not use removable sockets which could lead to poor contact.
- Install MCB in the AC circuit to suit the capacity.
- The wiring should be as per table:
- Use approved and a good quality voltage stabiliser.



Internal View



External View



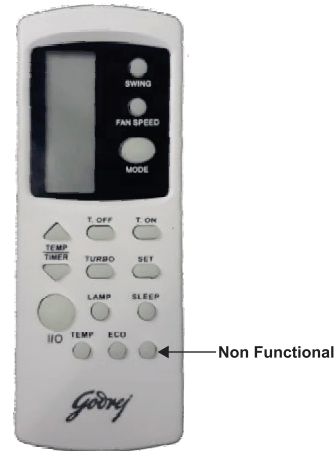
STAR-RATED WINDOW AIRCONDITIONERS

General Feature & Replacement of Batteries

GENERAL FEATURE:

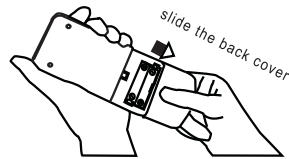
The Controller has following features--

- Display : Dual digit display with Led Indicators.
- Preset temperature setting from 16°C to 30°C.
- Compressor delay protection.
- Different fan speed i.e. Low, Medium, High and Auto.
- Timer can be set in hour to turn ON/OFF the machine.
- Memory backup in case of power failure.



REMOTE:

REPLACEMENT OF BATTERIES



Remote Controller 1

- When the signal from the remote controller becomes weak and the indoor unit can not receive it properly; or the indications on the display screen becomes blurred, please slide the back cover and replace with two new batteries.
- The positive and negative poles must match the installation positions.
- New batteries of the same type have to be used for replacement.
- If the remote controller is not to be used for long time, take out the batteries so as to prevent the leakage of the electrolyte from damaging the controller.
- If when the remote controller is at abnormal state, you can take out the batteries on the back cover to clear off the display.

USER'S MANUAL

I/O ON/OFF

Press this key to turn the machine on/off. The AC always starts with the previous settings.

FAN

Pressing this key, Fan speed will change in Low - Medium -High -Auto speed sequence. Auto speed can be set only in cool mode. In Auto speed operation, Fan speed will be controlled automatically based on the difference between the set and room temperature. If user feel uncomfortable due to auto Fan operation, he can switch to manual selection of Fan speed.

MODE

Select Auto, Fan, Cool, Dry and Heat Function by using mode key.(Heat mode will be applicable for heat cool models Only.)

UP/DOWN

Set Temperature and timer value can be increased/decreased by using this key.

VERTICAL SWING

Vertical swing motor starts/stop by swing key. Fan motor starts running only after when the flap is opened.

HORIZONTAL SWING

Applicable for horizontal swing series models.

TIMER

ON/OFF timer can be set with the help of up & down Key. timer on, timer off and set key. to cancel the On timer press the respective key twice.

SLEEP

Sleep function can be set only in cool mode. in this function, Set temperature will increase by 1 degree C in first 1 hour. total 2 degree C will be increase in 2 hours.

TURBO

Turbo feature can be operated by pressing turbo key. Enabling turbo key will set the fan speed at high speed.

ECO

This key is used to active/deactive eco feature. when saver is active, set temp will be 24 degree and fan speed will be set at auto.

TEMP/FEELING

If user presses the Temp key. Room temperature will appear on the display for 5 second.

LAMP

This key is used for display light Off/On.If user Press Lamp key temperature display will turn Off/On.

Remote Control



INTRODUCTION:

This document describes the functional details of the Remote Controller for Window air conditioner. The receiver unit receives command from the user (Either by Remote Transmitter or Keys on Aircon) and takes action accordingly by processing the received command in order to control the feature (as selected) of the air conditioner.

General Features:

The controller receiver has following general features

- Preset temperature setting from 16°C to 30°C

- Timer setting to turn system on/off.

- Visual indication of the system configuration using LEDs and seven segment Display.

- Various modes of operation. (Explained below under the heading 'modes of operation')

LED Indicators

There are 5 LEDs on the Receiver board (Front display panel) to indicate the following.

- Fan: To indicate the fan mode selection

- Cool: To indicate the Cool mode selection.

- Dry: To indicate the Dry mode selection.

- Timer: To indicate the timer selection

- Sleep: To indicate Sleep function

Remote features : (Keys and Operation):

Various Keys & the function associated with them are as follows:

1. On/Off: To switch the system On or Off.
- 2.. Up/Down : Used for incrementing / decrementing the preset temperature or timer value
3. Mode: Changes the mode to Auto, Cool, Dry, Fan.
4. Fan speed: To change fan speed.
5. Turbo: This Key sets the Turbo function & is operational in Cool Mode only.
6. Swing: Used for turning swing on/off.
7. Sleep: This key sets the Sleep function & is operational in Cool Mode only.
8. Clock: This key is used to set the clock time. Press this key to enter edit mode, followed by Up/Down keys to edit time. Press Set key to set the time. Clock can only be set when both Timer On & Timer Off are deactivated. Set the Clock every time when batteries are replaced.
9. Timer On: To Set On time.
10. Timer Off: To Set Off time.



STAR-RATED WINDOW AIRCONDITIONERS



11. Set Key: This Key sets the Clock and Timer Value while it is in edit mode & transmits it to the Receiver.
12. Light: This key is used to switch off the Dual Digit Display on Display Panel.
13. Eco – This key sets the eco function and is operational in Cool Mode only.

SLEEP :

1. When sleep is selected, the Set temp will increase 1 degree every hour, for maximum 2 hours.
2. Sleep can be selected only in Cool Mode.
3. Sleep is stored in memory (Auto Restart)

TURBO :

1. Operational in Cool Mode only.
2. Set Temp is 16°C and Fan Speed becomes High and are not changeable.

ECO:

1. Operational in Cool Mode only.
2. Set Temp is 24°C and Fan Speed becomes Auto and are not changeable.
3. "ES" is displayed for 5sec when eco is set.

LIGHT :

On pressing this, Dual 7 segment LED in Unit will switch Off. Light feature will be deactivated on any Key press.

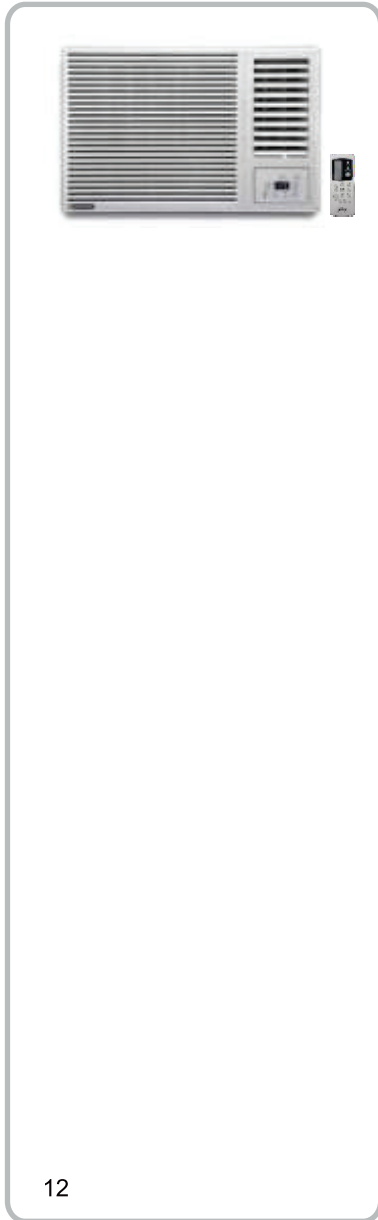
Note:

Timer Setting

1. - To set the timer value, Press respective (Timer On or Timer Off) key once. This brings the timer in edit mode & corresponding timer starts blinking. Now set the timer value by pressing Up/Down keys. Then press the Set key to set the time.
2. - LIGHT, TURBO and eco are deactivated on Main Power On/Off or Power fail.



STAR-RATED WINDOW AIRCONDITIONERS



Dual Digit 7segment Display:

Shows the fan Speed "F1,F2 ,F3 & FA for 5 sec. for Low , Medium ,High and Auto fan speed if the Fan Speed key is pressed.

Shows the mode "AU, CL, dy or Fn" for Auto, Cool, Dry or Fan Mode for 5 sec. if the Mode key is pressed.

SET Temp is displayed after 5 seconds.

In Standby State 7seg display shows "OF"

When Eco is selected then display shows "ES" for 5 seconds.

When Turbo is selected "tu" is displayed for 5 sec.

Keys on The Receiver Unit:

There are seven Keys on the Receiver Unit. A beep sound is heard when any key is pressed.

Power: Switch the system On or Off.

UP: To Increase the set temp value..

Down: To Decrease the set temp value.

Mode: To Change the mode to Auto/Cool/Dry/Fan

Air Swing: This is a toggle key to switch On or Off the Swing.(Can be selected in any mode)

Fan Speed: This key changes the Fan speed to High, Medium, Low and Auto.

ECO: This key selects the eco function.
By pressing this key Set Temp becomes 24°C and Fan speed becomes Auto and both keys are locked.

Operation modes:

1. Fan mode

Only Fan works with selected speed. Compressor will be Off in this Mode.

Features

- a) User can select fan speed Low, Medium & High
- b) Swing ON/OFF



STAR-RATED WINDOW AIRCONDITIONERS

2. Cool mode

Initial startup

- a) Fan motor start at set speed.
- b) The compressor can be damaged if the electrical supply stops and resumes immediately. To protect the compressor:

“Time Delay” is incorporated into the circuit. This ensures that once compressor is switched off, there is a delay time of 3 minutes before restart.

Features

- a) User can select fan speed Auto–Low – Medium – High
- b) Swing ON/OFF
- c) Sleep Function
- d) Temp can be set from 16° C to 30° C.
- e) Eco Function.
- f) Turbo Function.

The following 24 degree logic is applicable when AC is operated in cool mode:

If user has set the temperature below 24 degrees in Cool mode prior to switching off the AC and then if AC is turned on by remote, the AC will start operating at a temperature of 24 degrees.

If user has set the temperature at 24 degree or above 24 degrees in Cool mode prior to switching off the AC and then if the AC is turned on by remote, the AC will start operating at the temperature previously set by the user.



3. Dry mode

Initial startup

- a) In Dry Mode, Fan will run in Low Speed only. The Compressor On Off duration is controlled by difference between room temp and set temp.

Features

- a) Fan speed - Low.
- b) Swing ON/OFF
- c) Temp can be set from 16° C to 30° C.

4. Fan speed

- 1. Auto, High, Medium and Low speed can be set in Cool mode.
- 2. High, Medium & Low speeds can be set in Fan mode.
- 3. Fan run with low speed in Dry mode, and not changeable.
- 4. Fan run with Auto Speed in Auto Mode and not changeable.



STAR-RATED WINDOW AIRCONDITIONERS



Auto Fan Speed:

Air Conditioner Fan Speed will change automatically in Cool and Auto Mode.)

5. Auto mode

1. Fan Speed is “Fan Auto” and not changeable.
2. Compressor Working is same as Cool Mode.
3. Turbo, Eco and Sleep can’t be set in Auto Mode.

Error Code and Protection

Error Code

E1 - Room Sensor Error - Failure/Missing

E2 - Coil Sensor Error - Failure/Missing

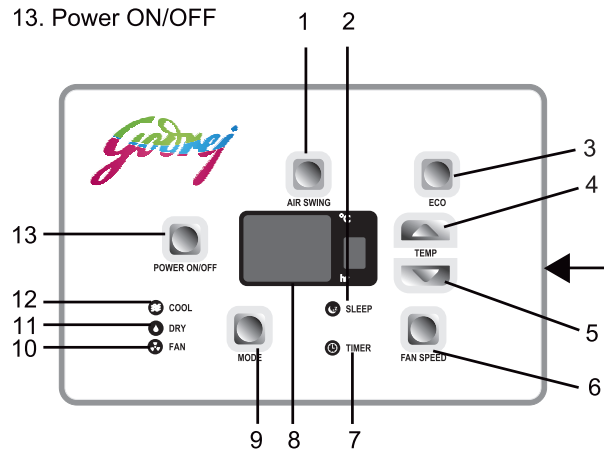
dF - Defrost indication

To protect the compressor:

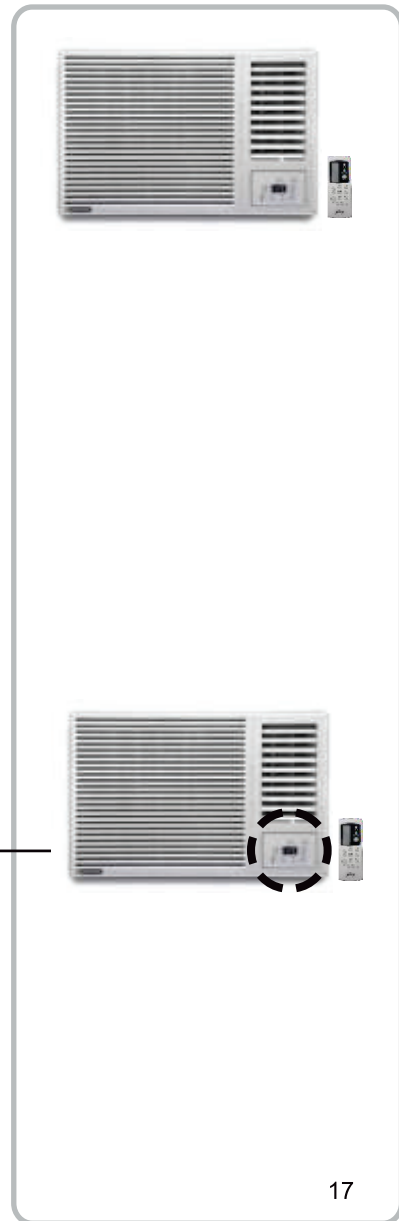
“Time Delay” is incorporated into the circuit. This ensures that once compressor is switched off, there is a delay time of 3 minutes before restart. If Turbo mode is active, the 3 minutes delay time is bypassed for the first time.

Manual Operation

1. Louvre Swing
2. Sleep Mode On Signal
3. Eco Mode
4. Temperature Adjust Up
5. Temperature Adjust Down
6. Fan Speed: Auto/Low/Mid/High
7. Timer On signal
8. Display Panel
9. Mode Button: Auto/Cool/Dry/Fan
10. Fan Mode On Signal
11. Dry Mode On Signal
12. Cool Mode On Signal
13. Power ON/OFF



*Auto & Turbo features are available, but icons will not appear in Touch Control Panel



Tips for Comfort and Economy



Do not overcool the room:

This is not good for health and wastes electricity.

Keep blinds or curtains closed:

Do not let direct sunshine enter the room when the airconditioner is in operation.

Keep room temperature uniform:

Adjust vertical and horizontal airflow direction to ensure uniform temperature in the room.

Make sure that the doors and windows are closed:

Avoid opening doors and windows as much as possible to ensure effective airconditioning in the room.

Clean the air filter regularly:

Blockages in the air filter reduce dehumidifying effects. Clean the air filter at least once every two weeks.

Ventilate the room occasionally:

Since windows are kept closed, it is a good idea to open them and ventilate the room periodically. When starting the unit, curtains and windows should be closed to prevent loss of cooling.

Caution

Do not pull out the power cord.

Damage to the cord may result in serious electric shocks.

Do not use the airconditioner for purposes other than for cooling the room.

Do not block the air intake and outlet vents. This causes lowered performance and irregular operation.

Do not insert sticks or other objects into the vents as it is dangerous to touch the electric components and the fan.

Select the most appropriate temperature to suit the prevalent weather conditions.

Do not use heating apparatus in the vicinity. The airconditioner's plastic parts may melt if exposed to excessive heat.

Avoid exposing yourself and others directly to a continuous unidirectional air flow for long periods. This is not recommended for health reasons.

Always wait at least three minutes before switching the airconditioner on again after you have switched it off.

Always turn off the airconditioner and main power supply before cleaning, to ensure safety.

In the following situations, immediately stop operation of the unit and contact your dealer:

Operation starts or stops abnormally.

Power fuse or switch often breaks.

Water or other liquid is accidentally splashed into the airconditioner.

Electrical lines are very hot or lines cover breaks.

Other abnormal situations.



Care and Maintenance



Cleaning the Unit

1. Turn off power before cleaning.
2. Use soft cloth while cleaning the cabinet. If the cabinet is very dirty, dip cloth into warm water below 40°C. The air filter behind the intake grille should be washed at least once every two weeks, or as often as it needs cleaning.
3. Do not use gas, benzene, solvent, wash, chemical solvent etc. for cleaning.
4. Do not splash water directly on the indoor unit, as it may damage the microcomputer or circuit plate.

Air Filter

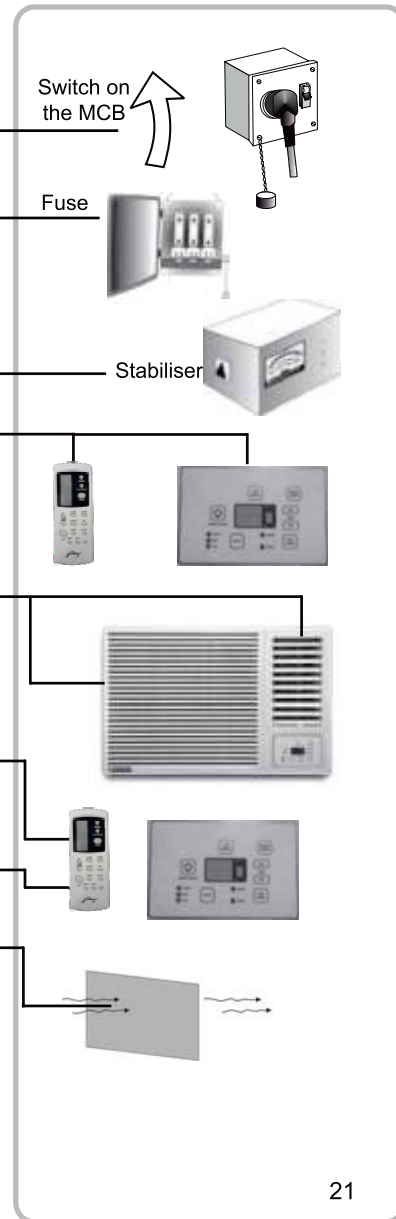
As mentioned, the air filter behind the intake grille should be washed at least once every two weeks, or as often as it needs cleaning.

Cleaning the Air Filter

1. To remove the air intake grille, grasp the tab on the filter and pull to take out.
2. Vacuum clean the filter on the dusty side to remove light dust.
3. Wash the filter, cleaner side up under gently flowing water to wash out accumulated dust and lint.
4. If the filter is very dirty, use a mild household detergent in the wash water. Let the filter dry thoroughly before reinstalling it. If necessary, please ask professional personnel to clean it.
5. Check if air inlet and outlet of outdoor unit is blocked.

Troubleshooting Chart

| Symptoms | Possible Causes | Suggested Remedy |
|--|---|---|
| Unit does not start | MCB has tripped | Reset MCB |
| | Fuse has burnt | Replace fuse wire |
| | Input voltage to the stabiliser is below acceptable range | If the input voltage to the stabiliser is below the acceptable range, the AC will not operate |
| | The power key is not pressed | Press the power key on the fascia or the remote |
| Unit does not cool (even after the normal time delay of approx. 2/3 minutes for compressor to start) | The air flow paths are not free | Remove all obstructions to make the air flow paths free |
| | The Unit is in the fan mode | Change to AC COOL mode |
| | Selected temperature is higher than room temperature | Make the selected temperature lower than room temperature |
| | Air filter is not clean | Clean the air filter |



Note: If the unit still does not work, or if any other types of symptoms are encountered, shut off the mains (switch fuse unit) and call the serviceengineer/ technician.

| GODREJ & BOYCE MFG. CO. LTD., Appliances Division | |
|--|---|
| Branch | Address |
| Ahmedabad | 4th Floor, APM Shopping Mall Near IOCL Petrol Pump, Shyamal-Karnavati 100 ft. Road, Satellite, Ahmedabad-380 015 |
| Bangalore | 3rd Floor, The Karnataka Film Chamber of Commerce Bldg. 28, 1st Main, Crescent Road, High Grounds Nr. Shivanand Circle, Bangalore - 560 001 |
| Bhopal | 217, Zone I, M.P. Nagar, Beh. Jyoti Talkies, Bhopal - 462 011 |
| Bhubaneshwar | Highway Complex, NH-5, Rudrapur, Bhubaneshwar - 752 101 |
| Chandigarh/Mohali | Plot No. A-40, Phase VIII-A, Industrial Area, Mohali - 160 059 |
| Chennai | No. 1, Sidco Industrial Estate, Ambattur, Chennai - 600 098 |
| Coimbatore | 585-590, Sathya Towers, 3rd Floor, D.B. Road, R.S. Puram, Coimbatore - 641 002 |
| Delhi | Godrej Bhavan, 2nd Floor, Shershah Suri Marg, Okhla, New Delhi - 110 065 |
| Faridabad | Godrej Bhavan, 2nd Floor, Shershah Suri Marg, Okhla, New Delhi - 110 065 |
| Ghaziabad | Godrej Bhavan, 2nd Floor, Shershah Suri Marg, Okhla, New Delhi - 110 065 |
| Guwahati | Godrej Building, G.S. Road, Ulubari Flyover, Guwahati - 781 007 |
| Hyderabad | 201 & 202, Lala-1 Land Mark, 5-4-94 to 97, 2nd Floor, Above Digital Shoppy, Ranigunj, M.G. Road, Secunderabad - 500 003 |
| Jaipur | 502-506, 5th Floor, Gaurav Towers, Malviya Nagar, Jaipur - 302 017 |
| Kochi | 2nd Floor, Angels' Arcade, South Kalamassery, Near CUSAT Signal, Ernakulam - 682 022 |
| Kolkata | Block GN, Sector V, Salt Lake, Kolkata - 700 091 |
| Lucknow | C 3/3 & C 3/4, Sanjay Complex Behind Akashwani Bhawan, Vidhan Sabha Marg, Lucknow - 226 001 |
| Mumbai | Appliance Division, Plant 4, Pirojshahnagar, Vikhroli, Mumbai - 400 079 |
| Nagpur | Dr. Bhiwapurkar Chamber, 2nd Floor, Opp. Yashwant Stadium, Dhantoli, Nagpur - 440 012 |
| Patna | JeevanDeep Building, Exhibition Road, Patna - 800 001 |
| Pune | Apollo Building Square, Plot No. 60, Survey No. 599, Sahaney Sujan Park, Lullanagar, Bibewadi Road, Pune - 411 040 |
| Raipur | 9/1, Besides Bharat Petrol Pump, Opp, Hotel Picadelly, Mahoba Bazaar, G.E. Road, Raipur - 492 001 |
| Ranchi | C/o. Surya Motors, Near Krishi Bazaar Samiti Pandra, Ranchi (Jharkand) - 835 222 |
| Telephone Nos.: 1800-209-5511 (Toll Free, Accessible from all Operators) | |
| Website: www.godrejappliances.com & www.godrejsmartcare.com E-mail: smartcare@godrej.com | |

WARRANTY AIR CONDITIONER

The Godrej Air Conditioner comes with a FIVE year warranty on compressor and a ONE year warranty on all other parts (except grill & plastic parts) from the date of purchase, against defective material or workmanship. In case of any such defect found during the first year from date of purchase, Godrej & Boyce Mfg. Co. Ltd. - Appliance Division will undertake repairs to the warranted part free of charge, subject to terms and conditions below. In the warranty period beyond the first year from date of purchase, only the compressor will be provided free of cost, when necessary. However, the Air Conditioner will be repaired on payment of necessary charges. The warranty does not cover the demonstration/installation of the Air Conditioner.

INSTRUCTIONS FOR THE CUSTOMER

1. Kindly ensure that the dealer fills the warranty card correctly and completely.
2. You should retain the warranty card for record and produce the same in the event of any warranty repairs.
3. In the event of a defect developing in the product, contact the nearest authorized Godrej & Boyce Service Center for obtaining warranty service and inform the defect, Model details & Serial No.
4. Product will function between +/-10% of rated volts at 50Hz. For any fluctuation beyond specified limit, company shall not be responsible and warranty stands terminated.
5. In areas where voltage fluctuates below 10% of rated voltage, customer is advised to use a voltage stabilizer which steps up voltage to a minimum of 190V.
6. Earthing provision is necessary for safety. Improper domestic wiring leading to hazards such as shock or fire is not covered under this warranty.
7. The product must be maintained to ensure hygiene. If there are any insects or rodents in it causing obstruction to the functioning of the product, the company shall not be responsible and in-turn warranty stands terminated.

TERMS AND CONDITIONS

1. Repairs and replacement will be carried out by the companies authorized service centers or through authorized dealer's service center.
2. All transportation and handling expenses incurred while repairing will be payable by the customer in advance.
3. For any Air Conditioner installed beyond the municipal limits of the jurisdiction of the authorized customer service center, charges towards technician's visit will be borne by the customer
4. While the company will make every effort to carry out the repairs at the earliest, it however is made expressly clear that the company is under no obligation to do so in a specified period of time.
5. The company will retain any part(s), compressor and/or other components when replaced at its discretion.
6. Warranty does not cover accessories to the Air Conditioner.
7. Refrigeration system gas charging and consumables will be charged for any such repairs after one year from the date of purchase.
8. Company will not be liable for any consequential loss or compensation nor refund of purchase price nor replacement of the Air Conditioner.
9. Customer must ensure the routine maintenance including cleaning of filter etc. for proper operation.
10. Any change in location/damages on handling will be serviced at extra material and labor cost.
11. While Company would take all necessary steps to repair the Air Conditioner supplied under the warranty and keep sufficient stock of the spare parts of the Air Conditioner with them, however, in certain cases, at the sole discretion of the Company, the Company may due to non-availability of spare parts of the Air Conditioner, resulting into the Air Conditioner not being repaired by the Company, offer a replacement scheme to the purchasers of such Air Conditioner which cannot be repaired due to non-availability of spare parts of the Air Conditioner, purchased under the warranty, the Company would offer a replacement of the Air Conditioner. The details of the replacement offer is subject to change from year to year and shall also be applicable on the MRP of the product to be purchased as a replacement.
12. Two (2) free preventive maintenance service (Labour only) will be provided to the customer during first year warranty period. To avail these free services customer has to register the call at the call center number 1800 209 5511. After expiry of 12 (twelve) months from date of purchase company is not liable for any free service.
13. Any Damage due to rodent attacks or environment conditions like electrical surges or low voltages will be repaired on chargeable basis.

Godrej & Boyce Mfg. Co. Ltd.- Appliance Division

CUSTOMER COPY

MODEL NO.

AIR CONDITIONER SERIAL No.:

DATE OF PURCHASE

CUSTOMER'S NAME & ADDRESS

TEL. _____

DEALER'S NAME & ADDRESS

TEL. _____

Customer's Signature:

This warranty is valid only if it is filled in and stamped by our authorized dealer on the date of purchase.

Warranty Voids If:

1. The warranty card is not completed properly at the time of purchase.
2. The completed warranty card is not presented to the authorized personnel at the time of service of the product.
3. The Air Conditioner is not operated and maintained according to instructions given in the 'User Guide'.
4. Defects are caused by improper use, which shall be determined by the company personnel.
5. Unauthorized persons carry out any repair work.
6. Defects are caused by reasons beyond control, like abnormal voltage (exceed 253 V or below 207 V), acts of God, or while in transit to service center or purchaser's residence.
7. The warranty is not valid in case the serial number is deleted, defaced or altered.
8. Damage to the Air Conditioner or any parts due to transportation or shifting is not covered by the warranty.
9. The warranty automatically expires after the stipulated period from the original date of purchase, even if the Air Conditioner may not be in use for any time for whatever reasons.

Service Card



Please fill the warranty card and send it to your nearest branch to avail of 2 free services



| | | | | | |
|----------------------------------|--------------|-----|---|---------|--------------------------|
| Godrej AIR CONDITIONERS | | Dry | Dry | Wet | Godrej SMART CARE |
| Bill No. | Date of Sale | | Model No. | Sr. No. | |
| Customer/User's Name | | | Phone No. | | |
| Address | | | Sp. instructions, if any | | |
| City | Pin Code | | | | |
| Dealer/ASP's Name & Address | | | I confirm that the service has been provided to my satisfaction | | |
| | | | Customer's Sign & Date | | |

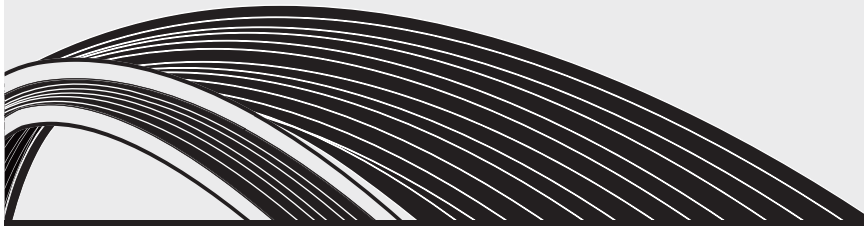


| | | | | | |
|----------------------------------|--------------|-----|---|---------|--------------------------|
| Godrej AIR CONDITIONERS | | Dry | Dry | Wet | Godrej SMART CARE |
| Bill No. | Date of Sale | | Model No. | Sr. No. | |
| Customer/User's Name | | | Phone No. | | |
| Address | | | Sp. instructions, if any | | |
| City | Pin Code | | | | |
| Dealer/ASP's Name & Address | | | I confirm that the service has been provided to my satisfaction | | |
| | | | Customer's Sign & Date | | |



Notes

Godrej



Godrej & Boyce Mfg. Co. Ltd. - Appliance Division, Plant II, Pirojshanagar, Vikroli (W), Mumbai 400 079.

Disclaimer-The images shown in the manual are representative. Actual products may vary