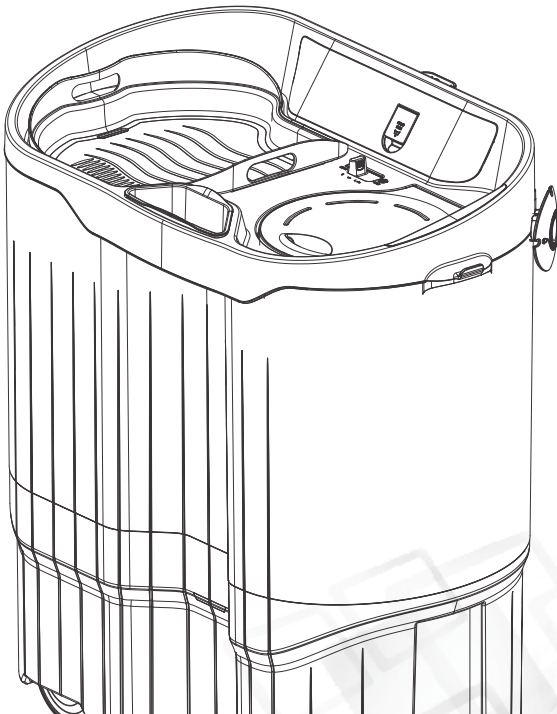


HOW TO GET THE BEST OUT OF YOUR GODREJ WASHING MACHINE...



Semi Automatic
User Manual
WSEGE DIGI 85 5.0 PB2 M

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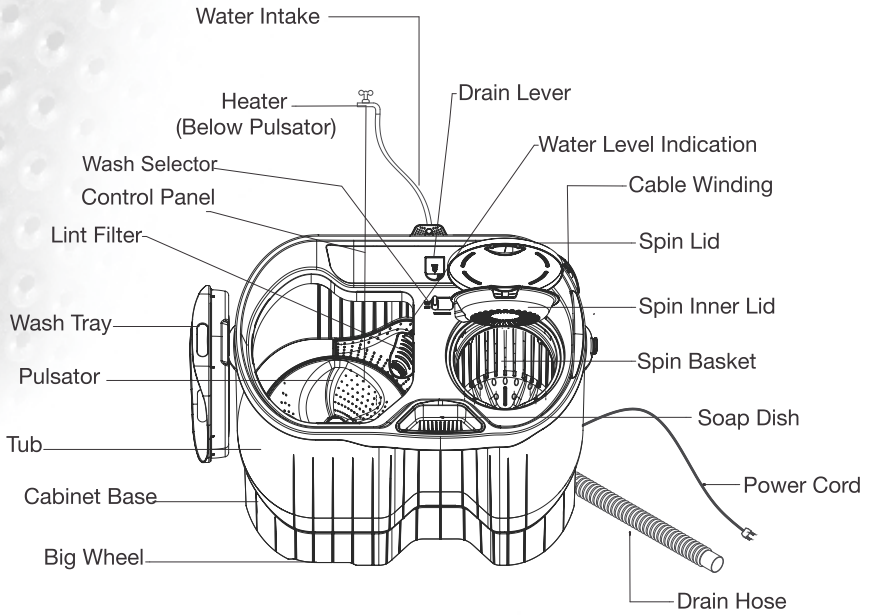
Congratulations!

You are now the proud owner of a new Godrej Washing Machine. You can look forward to years of smooth, trouble-free washing from your machine, as well as considerable savings in time, money and effort. Please read this manual carefully as it will tell you how to operate your machine optimally in order to get the best results. If you need any further clarifications, do contact your nearest Godrej dealer or any of our service centres/offices. We would be glad to help you. We wish you an easier, more convenient life with your new Godrej Washing Machine.

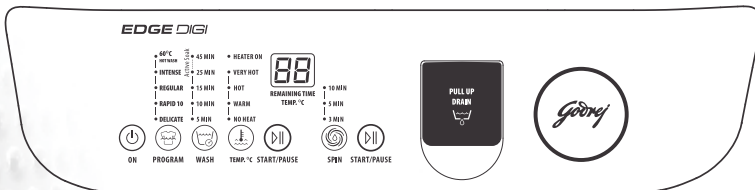
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1. DESCRIPTION OF PARTS



CONTROL PANEL

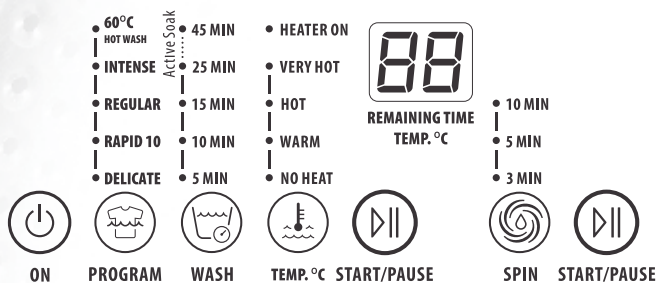


1. SPECIFICATIONS

Model	WSEEDGE DIGI 85 5.0 PB2 M	
Capacity	8.5 Kg	
Type	Pulsator type	
Power source	230 V,AC,50 Hz	
Input wattage	Wash	460 W
	Spin	260 W
Heater Wattage	1450 W	
Water consumption	High	78 Ltr
	Low	54 Ltr
Net dimension (WxDxH) mm	910x540x960	
Net weight	28.3 Kg	

In view of Godrej policy of continuous development & improvement, specification may change without prior notice.
Image shown in the user manual are for illustration purpose only.

2. KNOW YOUR CONTROL PANEL



1. **ON:** Main power On/ Off button.
2. **PROGRAM:** For selection of suitable wash program as per requirement out of Delicate, Rapid 10, Regular, Intense & 60°C Hot Wash.
3. **WASH:** For selection of wash timings as per requirement.
4. **TEMP:** For switching ON the heater & selection of heater levels out of warm, hot & very hot.
5. **START/PAUSE (ON WASH SIDE):** Start or Pause the wash cycle.
6. **SPIN:** For selection of spin timings as per requirement out of 3, 5 & 10 minutes.
7. **START/PAUSE (ON SPIN SIDE):** For Start or Pause the spin cycle.
8. **DIGITAL DISPLAY:** It is a LED display windows, which shows remaining wash time and remaining spin time as per the on going wash or spin cycle. Remaining spin time is displayed in LED display windows with a dot. During heater operation, heater temperature and remaining spin time will be displayed. Once set temperature reached, display will show remaining wash time & spin time.

3. SAFETY INSTRUCTIONS

3.1 Safety instruction

- Ensure that the earthing connection in your electric supply is proper before connecting the power cord.
- Do not use extension cord as they may not be properly earthed.
- Connect the machine to socket having current & voltage rating specified on the power cord plug.
- Remove the power plug from power cord socket before moving the machine.
- Only authorised personnel should repair the machine, warranty stands cancelled if repairs are done by unauthorized personnel.
- Do not put washing machine in wet places or near water leakage.
- Check if drain hose is placed correctly so that water drains out smoothly.
- Kids are forbidden to play with washing machine. Keep pets away from the washing machine.

3.2 Recommendations

- Use a secure tap connection to avoid leakage & wastage of water.
- Do not use wet hands to insert or pull out the power cord.
- Pull out the power cord when the machine operation is completed (or) not in use (or) under repair (or) during the cleaning process.
- Do not use Hard Water for washing, it may reduce the heater life.

3.3 Environment & energy conservation suggestion

- After installing the machine, recycle/ reuse the corrugated box.
- Fitments and polythene cover/ straps: do not dispose them off as garbage. This helps to conserve natural resource and prevents pollution.
- Use correct quantity of water depending upon the quantity of clothes to be washed.
- Use less foam making detergent for washing and use correct quantity of detergent.
- Use correct wash cycle. This helps in saving electricity & water.
- At the end of cycle, please switch off the machine from mains.
- Reuse the soapy water if possible.

4. FEATURES

Wash tray with scrubber: Multi-utility wash tray with scrubber helps user to scrub stubborn stains from cuffs, collars, socks & handkerchief. This tray helps you to sort & store cloths prior to washing & to conveniently carry washed cloths to drying area.

Soap dish: This feature helps user to store the washing accessories.

Cable winding : Convenient & accessible cable winder for power cord winding, post usage to avoid power cord damage.

Big wheel: Big wheels for convenient portability of machine in and around the house.

Wash cycles: 5 Wash Cycle choose between Delicate, Rapid 10, Regular, Intense & 60°C Hot Wash programmes and 5 Wash timings to suit your different Fabric type.

Water level indicator: Helps the User to set the desired water level to suit the cloth load.

Rinse option: This feature ensures effective removal of detergent with continuous stream of water so that no suds or detergent deposits are left behind on the fabric. Thus the fabric and your skin are remain safe.

Spin shower facility:

This facility in the spin drying tub ensures that all leftover detergent is removed effectively.

Liquid balancing ring on the spin tub: The ring distributes the washed load evenly in the tub to avoid excessive noise & vibrations in machine.

Electronic control : This is a unique control in the semi-Automatic washing machine, where all operations are controlled electronically.

In-built heater : A powerful (1450 W) heater is used to heat the water (Temperature range from 40, 45, 50 and 60 degrees). Hot water increases the washing performance by removing hard stains more effectively thus giving the clothes a hygienic wash. Heater will not start if earthing connection in the house is not proper.

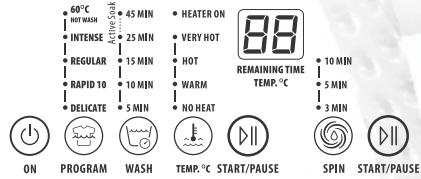
4.1 Active soak

Your Godrej washing machine provides you the flexibility of soaking your bed sheets or heavily soiled clothes in the wash tub itself to facilitate better detergent action. During Active soak, pulsator will rotate for 1.5 minutes followed by a 5 minute pause. This cycle will continue for the selected soak time.

To set the washing machine into soak mode, kindly follow the following steps:

1. Put your wash load into the machine wash tub.
2. Add desired amount of detergent. Fill water to the desired level.

3. Choose one of the two wash timings (25 min or 45min) which has been predefined as in-built soak times, using the "Wash" button.



When you want to	Set wash timer to	Approx total time (min)	Approx soak time (min)	Approx wash time (min)
Soak and wash heavily soiled clothes	45 min	45	22.5	22.5
Soak and wash not so heavily soiled clothes	25 min	25	15	10

5. HOW TO INSTALL

5.1 Choosing the right location

Removal packaging of materials

- Please ensure all packaging/bottom cushion to be removed from the machine before starting machine.
- Caution: Operating the machine with the packaging may cause movement/unbalanced condition and can damage the machine parts.

Install your Godrej washing machine in an even, stable & levelled surface.

An unstable location:

- Can be dangerous since vibrations may cause your machine to move
- Can create noise as your machine may vibrate

Keep a distance of at least 5 cm between the sides, the rear of your machine and the nearest wall. This will reduce noise & vibration while operating the machine as well as ensure proper ventilation.

Do not place your machine in an area with high humidity or direct exposure to sunlight or rain. This can:

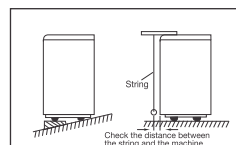
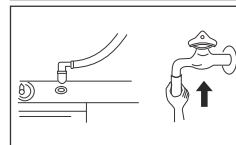
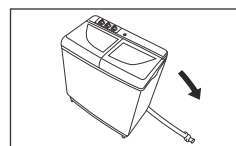
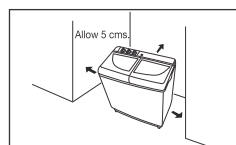
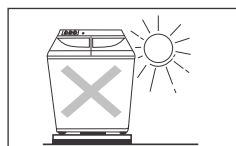
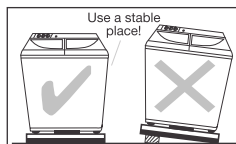
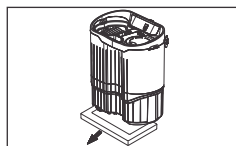
- Result in damaged insulation & shock hazard.
- Cause deformation or discolouration of plastic parts.

The washing machine is provided with big wheels which gives you the flexibility to move the machine to a convenient location free from high humidity and direct sunlight.

5.2 Step-by-step installation

- Connect the drain hose to the machine outlet.
- Always lower the drain hose to the floor. Make sure that the drainage hose is not kept too high, else it may not drain the water properly.
- Connect the water supply pipe to water inlet securely.
- Plug in the power cord into power supply socket. The machine requires a 230V, 50Hz AC supply.
- Ensure placement of your machine on level ground, if the floor is uneven, place a board underneath and bring it to a level position
- To check if your machine is on level ground, use a weight attached to a string. The distance between the string and your machine should be the same from top to bottom.

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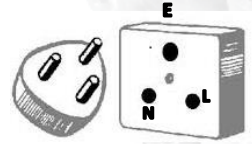


5.3 Ensuring Proper Earthing

- Your washing machine has a three core power cord to connect the machine to the powerline.
- Make sure that electrical and earthing connections are done properly in the wall socket. Live and Neutral connections in socket should be as per standard.
- Connect the power cord to Indian standard 3 pin power socket. Never plug it into an ungrounded power socket.

➤ Grounding Method

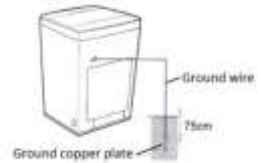
- Earth wire must be connected in the wall socket. If the Earth wire is not connected then there is a potential hazard of electric shock caused by the current leakage.
- Note that AC power outlet configurations may differ from country to country.
- If the external socket does not have grounding terminal, then a separate grounding is needed.



➤ Other Grounding Methods (any one to be followed)

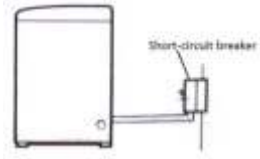
• Burying copper plate:

- Connect the Ground Wire to a Ground Copper Plate and bury it more than 75cm in the ground (by a qualified Engineer)



• Using a short-circuit breaker:

- If Grounding methods described above are not possible, a separate circuit breaker should be employed and installed by a qualified Engineer



➤ Never connect ground to:

- A Gas pipe, Telephone Wire, lightning rod, Neutral, Extension cords without ground terminals, plastic, etc.

Note: All electrical wirings & modifications must be done by a qualified Engineer only.

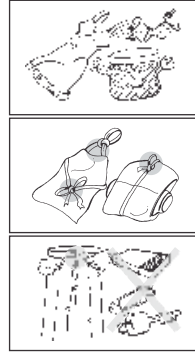
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6. HOW TO WASH

6.1 Precaution before washing

- Put your delicate clothes and undergarments in a washing net. This will prevent clothes from getting entangled during wash and protect them. The washing nets are easily available in the market.
- Strings of aprons, petticoats, pyjamas etc. should be tied as this will prevent clothes from getting entangled
- Close the fastener/ zippers of trousers and jeans as this will prevent scratching of wash tub
- Remove articles like match sticks, hair pins, coins etc. from pockets before washing

Note: The images are for representation purpose only.
Do not match it with your machine.



6.2 Washing

- Ensure drain lever is in closed position and shift water supply knob to 'Wash' position.
- Maintain the water level depending upon the wash load. (Refer to page 14 on how to estimate wash load and refer to page 15 on how to select the water level.)
- Turn on the water supply and allow water to fill 2-3cm lower than water level selected.
- Add the detergent and mix properly, so that detergent dissolves fully in water.
- Now put the cloth load into wash tub and fill water up to water level selected.
- Turn ON the machine & it shows default wash setting as: Program-Regular, Wash-15 Min, Temp-Heater off & Spin-5 Min.
- User can change the program settings depending on cloth load, type of fabric & dirt level. Choose between Delicate, Rapid 10, Regular, Intense & 60°C Hot Wash program by pressing the "PROGRAM" button. (Refer to page 15 for guidelines on setting wash time.)
- **Heater option can be selected for all programs except Delicate program.**

Above images are for representation purpose only.

6.3 Heater Operation

- Heater option can be selected by pressing "TEMP" button & user can select temperature range as per requirement.
- Once the heater option is selected, "HEATER ON" LED will glow & selected temperature LED will blink till water temperature reaches the set temperature. Heater will not start if earthing connection in the house is not proper.
- **Heater will not be ON till the water level reaches to Low or above levels & Wash tray is in position.**
- Once the desired program is selected, Press "Start /Pause" button to start the washing cycle. A buzzer will indicate the completion of wash cycle. After washing has stopped, pull the drain lever to drain out the water from the wash tub.
- Depending on the wash load, intake water temperature & voltage, wash time may increase for heater option.

6.4 60°C Hot Wash Program- Recommended cloth load 3.5 Kg

- Press 'ON' button to start machine.
- Press program switch to select '60°C Hot Wash'.
- 'Very Hot' LED will glow.
- Add the detergent in washing machine, so that detergent dissolves fully in water.
- Put the cloth load in wash tub.
- Keep water supply knob to 'Wash' position.
- Press 'START/PAUSE' button to start washing cycle.
- Fill water in wash tube between 'LOW and MED' mark (Fig. C) or listen to buzzer sound & stop water supply.
- 'Heater ON' LED will glow with sound and display shows water temperature.
- Selected temperature LED will blink till water temperature reaches the set temperature.
- Wash will start once required water temperature is reached. Display shows wash time
- A buzzer will indicate the end of wash cycle. Pull up drain lever to drain water.
- During wash if water is drain & water level in tub reach below low level, heater will switched OFF and E1 will appear on display with beep. Drain remaining water and repeat above steps.
- Heater will not ON till required water level reached & wash tray is in position
- Heater will not start if earthing connection in the house is not proper.

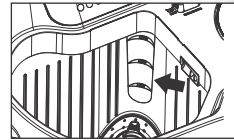
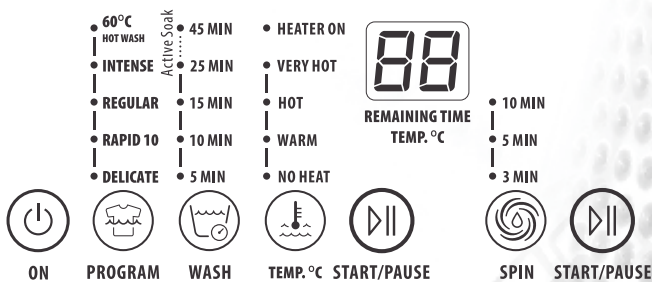


Fig. C

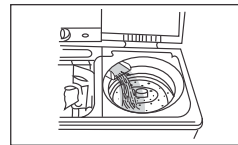
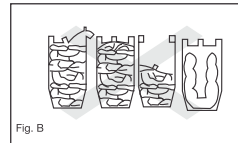
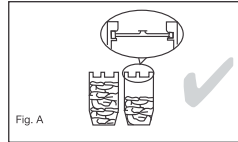


7. HOW TO DO INTERMEDIATE SPINNING

After the wash cycle it is suggested that an intermediate spin cycle with the spin shower facility be carried out. This helps in removing the detergent solution from clothes and rinsing becomes more effective.

7.1 How to use the spin shower

- Remove washed clothes from the wash tub and transfer them uniformly into the spin tub as shown in Fig. A
- The spin cap must be placed horizontally above clothes as shown in Fig A. Even in case of small quantity of clothes, spin cap must be placed above the clothes. This is a safety requirement.
- The clothes and spin cap should not be placed as shown in Fig B, as this could lead to vibrations and cause a rattling sound during spin cycle
- Shift the water supply selector knob to 'Spin' and allow water to flow for about 1 min.
- Turn off the water supply, close the spin inner lid and spin lid



Note: Spinning will not start till the spin lid closed properly. For safety reasons, this machine is provided with brake mechanism which gets activated as soon as the spin lid is opened. This safeguards against accidental opening of spin lid when the tub is spinning at high speed.

- Set the spin timer by pressing "SPIN" button
- Choose between 3-10 minutes depending upon type and no. of clothes (For details refer page 14)

• 10 MIN
|
• 5 MIN
|
• 3 MIN



SPIN START/PAUSE

Note: It is recommended not to perform spin operation when tap is open. This will make sure that water reaches all the clothes inside the basket, before spinning begins.

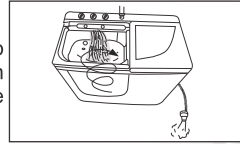
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8. HOW TO RINSE



After the wash & intermediate spin cycle, use the rinse cycle. This helps to remove detergent from the clothes and makes them soap-free. Rinsing can be done in two ways,

8.1 Overflow Rinse

In this mode water is continuously supplied to wash tub during rinsing and the dirty water flows out through the drain hose.



- Transfer the wash clothes from spin tub to wash tub after intermediate spin cycle.
- Shift the water selector knob to 'Wash' position.
- Ensure drain lever is closed.
- Start the flow of water & set the was time to 5-10 minutes and rinse under continuous water flow.
- After rinsing cycle is over, pull up drain lever. This will drain out the water from wash tub.
- Transfer the clothes to spin tub for intermediate spin.
- It is recommended to repeat this process two or three times for best results.

• 60°C HOT WASH	• 45 MIN
• INTENSE	• 25 MIN
• REGULAR	• 15 MIN
• RAPID 10	• 10 MIN
• DELICATE	• 5 MIN
	
PROGRAM	WASH

Caution

- Adjust the water flow while looking at the water level or water may spill out as shown in fig. D.
- Cover the wash tub with wash lid while rinsing using 'Overflow rinse' option as this will prevent water spilling/splashing.

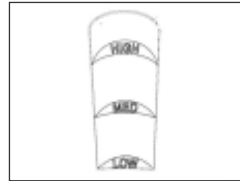
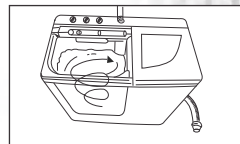


Fig. D

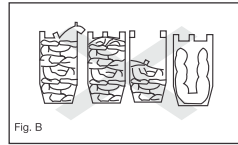
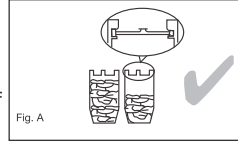
8.2 Rinsing with fixed amount of water

- Transfer the washes clothes from the spin tub to the wash tub after intermediate spin cycle.
- Shift the water selector knob to 'Wash' position.
- Ensure drain lever is closed.
- Maintain the water level to 'High' mark as shown in fig. D.
- Set the wash time to 5-10 minutes for rinsing
- After rinsing cycle is over, pull up drain lever. This will drain out the water from wash tub.
- Transfer the clothes to spin tub for intermediate spin
- It is recommended to repeat this process two or three times for best results.



9. HOW TO SPIN

- Remove washed clothes from wash tub and transfer clothes uniformly into spin tub as shown in Fig A
- The spin cap must be placed horizontally above clothes as shown in Fig A. Even in case of small quantity of clothes spin cap must be placed above clothes. This is a safety requirement.
- The clothes and the spin cap should not be placed as shown in Fig B, as this could lead to vibrations and cause a rattling sound during spin cycle
- Close the spin inner lid and spin lid



Note: Spinning will not start till the spin lid closed properly. For safety reasons, this machine is provided with brake mechanism which gets activated as soon as the spin lid is opened. This safeguards against accidental opening of spin lid when the tub is spinning at high speed.

- Set the spin time by pressing the “SPIN” button
- Choose between 3, 5 or 10 minutes for spinning
- Start spin by pressing “Start/ Pause” Button

• 10 MIN

• 5 MIN

• 3 MIN



SPIN



START/PAUSE

Above images are for representation purpose only.

9. HOW TO SPIN

SPIN TIME SELECTION GUIDE	Type Of Fabric	Synthetic Clothes	Woollens	Shirts/Trousers	Bedsheets/Towels
	Spin Time	3 Minute	5 Minute	5 Minute	10 Minute

Refer below table on guidelines for setting spin time

9.1 Ending the process

- Switch off main power supply and unplug the power cord
- Drain the water completely from drain pipe. Then hang the drain hose on the hook provided on the back side of the machine
- Close the drain lever

9.2 Caution

- If bleaching powder or starch is used for washing, rinse the wash tub and spin tub with water, and drain. This is required to remove any leftover bleach/ starch which may otherwise damage the Wash/ Spin tub.
- Close the water tap first then remove the water supply joint near tap first and then remove the water supply hose as this prevents water from spilling on to the controls of machine

10. HOW TO MEASURE WASH LOAD AND WASHING GUIDE

- Here are some of the average weights of commonly used clothes, to help you estimate the weight of the load to be washed

Approximate dry weight of clothes (grams)

Item of clothing	Weight	Item of clothing	Weight
Double bed sheets	1000	Single bed sheets	500
Bath towels	500	Table cloth	650
Trousers	400	Jeans	600
Shirt	300	Baggies	500
Sari	500	Petticoat	400
Pyjamas	400	Dhoti	200
Skirt	250	Nightgown	250
Lungi	225	Banian	50
Blouse	100	Undergarment	50

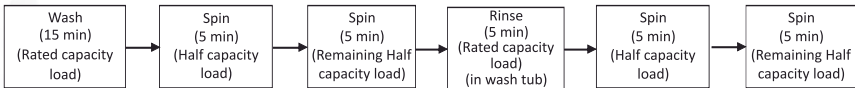
10.1 How to select wash cycle settings, wash time and water level.

Washing Weight	Water level	Program	Fabric Material	Wash + Soak Time
Less than 2.6 Kg	Low	Delicate	Synthetic, Woollen	5 min
		Rapid 10	Cotton hand spun	10 min
2.6-5.5 Kg	Medium	Regular	Soiled cotton, Hand spun, School uniforms	15 min
		Intense	Synthetic clothes	25 min
5.5-Max. Kg	High	Intense	Soiled cotton, Bed Sheets, Pillow covers, Towels, School Uniforms, Cotton, Linen	25 min
3.5 Kg	Low / Medium	60°C Hot Wash*	Cotton, underwear, pillow covers, baby wear, bed sheets	45 min

* Follow steps mention in '6.4 60°C Hot wash Program'.

* For Energy saving course after below instructions in Wash/Rinse/Spin function.



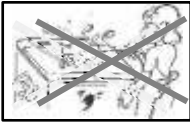


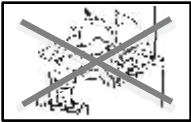
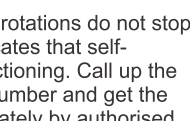

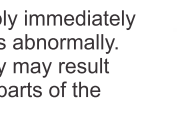
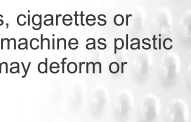
1. Select "Delicate" wash program and fill water up to mark "High" in wash tub.
2. Refer following function & time selection:



*Under test conditions, when tested in accordance with standard IEC 60456 : 2010 & BEE Schedule -12 (Revision : 03).

Actual Performance of machine will depend on how the appliance is being used.

11. CAUTION

<p>The washing machine should be plugged into separate power socket. Do not take power supply for other appliance from the same source.</p>		<p>Avoid installation of the machine in the area exposed to high humidity, snow, rain or direct sunlight. It may cause electric shock, discolour deformation in the product.</p>	
<p>Do not spill water on control panel, this may lead to electric shock. Do not rub the control panel with chemicals like benzene, thinner etc. This may deform parts or the colour may fade.</p>		<p>Never put organic chemicals like benzene, alcohol or thinner or even clothes stained with such chemicals in the washing machine as this may lead to fire hazard or damage to the machine.</p>	
<p>It is necessary to use spin cap for the spinning operation. The cap holds the clothes in its place during spinning and prevents them from flying off.</p>		<p>Never put your hands in spin tub while it is rotating.</p>	
<p>If the spin lid is open and rotations do not stop within 15 seconds, it indicates that self-acting brakes are malfunctioning. Call up the Godrej Service helpline number and get the machine repaired immediately by authorised service personnel.</p>		<p>Do not pour hot water of temperatures above 50 degrees into wash or spin tub as this may result in deformation & damage to plastic parts.</p>	
<p>Switch off the power supply immediately if the supply voltage drops abnormally. Low Voltage power supply may result in overheating of electric parts of the machine</p>		<p>Do not keep lit matches, cigarettes or candles near or on the machine as plastic parts in your machine may deform or catch fire.</p>	

Above images are for representation purpose only.

12. HOW TO MAINTAIN

Before you start your washing machine maintenance, take the electrical plug out of the main power supply socket.

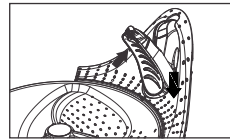
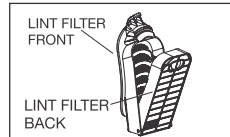
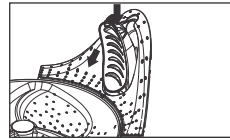
12.1 How to clean the wash tub

- If the wash tub becomes dirty, clean it with a mild soap and soft brush. Do not use a scrubber or hard brush as this could scratch the wash tub.

12.2 Cleaning of the lint filter

Clean the lint filter after every wash. Follow these steps:

- To remove the lint filter press the lock & pull it outside simultaneously
- Open the lint filter back as shown
- Clean the filter in running water
- When the lint filter has been emptied and cleaned, close the lint filter back. To assemble it in machine first locate bottom part of lint filter and then push it in the arrow direction as shown.
- A click sound of the catch will confirm lint filter is locked in the tub.



Above images are for representation purpose only.

13. TROUBLE SHOOTING GUIDE

Trouble indications	Kind of Trouble	What to do
E1	No water in wash tub or water below low level when heater option is selected. Machine will display E1 error with beeps.	Make sure water tap is opened. Fill water, till the water level reaches to low or above levels and drain level is closed.
E3	During heater option if wash tray is not in place then machine will display E3 error.	Close the wash tray properly.
S3	During spin operation if spin lid is opened then machine will display E3 error.	Close the spin lid.
H6	If water temperature reaches more than 70°C, machine will display the H6 error along with beeps.	Call the service technician.
H8	Heater temperature sensor malfunction. Machine will display H8 error.	Call the service technician.
E7	Machine will display E7 error if any button is pressed continuously.	Check if any button is being pressed accidentally by any means.
EE	Water pressure sensor is not working properly then machine will display EE error.	Call the service technician.
EL	When input voltage is less than 160 V.	Switch off the machine. Use machine when the rated voltage is present.
EH	When input voltage is greater than 285 V.	Switch off the machine. Use machine when the rated voltage is present.
EF	If Earthing is not proper in the home, machine will display EF error.	Call the service technician.
H7	Machine will display H7 Error if there is no change in temperature.	Call the service technician.

14. BRANCH ADDRESSES / SERVICE CONNECT

Branch	Branch Addresses	Service Connect
Ahmedabad	4th Floor, APM Shopping Mall Near IOCL Petrol Pump, Shyamal-Karnavati, 100 Ft. Road, Satellite, Ahmedabad 380 015.	<p style="text-align: center;">Call 1800-209-5511 (Toll-Free)</p>
Bangalore	3rd Floor, The Karnataka Film Chamber of Commerce Building, 28, 1st Main, Crescent Road, High Grounds Near Shivanand Circle, Bangalore 560 001.	
Bhopal	217, Zone I, M.P. Nagar, Behind Jyoti Talkies, Bhopal 462 011.	
Bhubaneswar	Highway Complex, NH-5, Rudrapur, Bhubaneswar 752 101.	
Chandigarh / Mohali	Plot No. A-40, Phase-VIII-A, Industrial Area, Mohali 160 059 (Punjab).	
Chennai	No.1, Sidco Industrial Estate, Ambattur, Chennai 600 098.	
Coimbatore	1st Floor, Gowtham Arcade, T.V. Samy Road East, R.S. Puram, Coimbatore 641 002.	
Delhi	Godrej Bhavan, 2nd Floor, Shershah Suri Marg, Okhla, New Delhi 110 065.	
Faridabad	Godrej Bhavan, 2nd Floor, Shershah Suri Marg, Okhla, New Delhi 110 065.	
Ghaziabad	Godrej Bhavan, 2nd Floor, Shershah Suri Marg, Okhla, New Delhi 110 065.	
Goa Service Centre	Shed A-1, Corlim Industrial Estate, Opp. Telephone Exchange, Corlim, Goa 403 110.	
Guwahati	Godrej Building, G.S.Road, Ulubarii, Flyover, Guwahati 781 007.	
Hyderabad	201 & 202, Lala-1 Land Mark, 5-4-94 to 97, 2nd Floor, Above Digital Shoppo, Ranigunj, M.G. Road, Secunderabad 500 003.	
Jaipur	502-506, 5th Floor, Gaurav Towers, Malviya Nagar, Jaipur 302 017.	
Kochi	Near Info Park, Edachira, Thengode P.O., Kakkanad, Kochi 682 030.	
Kolkata	Block GN, Sector V, Salt Lake, Kolkata 700 091.	
Lucknow	C 3/3 & C3/4, Sanjay Complex, Behind Akashwani Bhawan, Vidhan Sabha Marg, Lucknow.	
Mumbai	Appliance Division, Plant 4, Pirojshanagar, Vikhroli, Mumbai 400 079.	
Patna	Jeevan Deep Building, Exhibition Road, Patna 800 001.	
Pune	Apolo Square Building, Plot No. 60, Sr. No. 599, Sahane Sujan Park, Lullanagar- Bibwewadi Road, Lullanagar, Pune - 411 040	
Ranchi	C/o. Surya Motors, Pandra, Ranchi (Jharkhand).	

Website: www.godrejsmartcare.com & www.godrejappliances.com
E-mail: smartcare@godrej.com SMS: <godrej> <space><care> to 53636

15. WARRANTY

The GODREJ WASHING MACHINE comes with 5 Years warranty on wash motor & 2 Years warranty on the appliance from the date of purchase, against defective material or workmanship. In case of any such defect, Godrej & Boyce Mfg. Co. Ltd. - Appliance Division undertakes to get the appliance repaired free of charge during warranty period, subject to terms and conditions below.

INSTRUCTIONS FOR THE CUSTOMER

1. Kindly ensure that the dealer fills the warranty card correctly and completely.
2. You should retain the warranty card for record and produce the same in the event of any warranty repairs.
3. In the event of a defect developing in the product, contact the nearest authorised Godrej & Boyce Service Centre for obtaining warranty service and provide the defect, Model details & Serial No.
4. Product will function between +/- 5% of rated volts. For any fluctuation beyond specified limit, company shall not be responsible. In turn, warranty stands terminated.
5. Earthing provision is necessary for the safety.
6. Frequency must be between 5% variation of 50Hz. Beyond this, company shall not be liable for any unforeseen hazards like fire, shock, etc. & in turn, warranty stands terminated.
7. Appliance or any part thereof is subjected to neglect, abuse or misuse, tampering, alteration, accident, fire, floods or other acts of God, or damage by rodents or insects, the Company is not responsible for any damage caused to the appliance & shall not be liable for any consequential loss or compensation, nor refund of purchase price or replacement of the appliance.
8. In event of repair/replacement of any part/s of the unit, this warranty will thereafter continue and remain in force only for the unexpired period of the warranty. Moreover, the time taken for repair/replacement and in transit whether under the warranty or otherwise shall not be excluded from the warranty period.
9. Any damage/defect arising due to entry of coin/foreign particle into the machine, and causes malfunctioning is not covered under warranty. These calls will be chargeable to customer during warranty period.
10. House wiring related issues are not covered under warranty and such calls will be chargeable to customer.
11. Calls related to lint filter or water inlet filter cleaning are not covered under warranty and are chargeable to customer.

TERMS AND CONDITIONS

1. Repairs and replacement of parts will be carried out through the Authorised Customer Service Centre.
2. All transportation and handling expenses incurred while repairing will be payable by the customer.
3. For appliances installed beyond the municipal limits of the jurisdiction of the authorised service centre, charges towards technician's visit and other incidentals will be borne by the customer.
4. While the company will make every effort to carry out the repairs at the earliest, it however is made expressly clear that the company is under no obligation to do so in a specified period of time.
5. The company/its authorised service centre will collect any parts, components replaced.
6. Warranty does not cover accessories to the appliance.
7. The company's obligation under this warranty shall be limited to repair or providing replacement of part/s only. The maximum claims/s if entertained by the company will be subject to the maximum retail price of the product purchase price, whichever is lower.
8. In the event of any unforeseen circumstances, and spares not being available, the company's prevailing depreciation rules will be binding on the purchaser to accept as a commercial solution in lieu of repairs.
9. Warranty is not applicable in case the original number (serial no. sticker) is removed, obliterated or altered from the machine or cabinet.

Godrej & Boyce Mfg. Co. Ltd.- Appliance Division

CUSTOMER COPY

MODEL NO.
UNIT SR. NO.

DATE OF PURCHASE

CUSTOMER'S NAME & ADDRESS

TEL. _____

DEALER'S NAME & ADDRESS

TEL. _____

Customer's Signature:

This warranty is valid only if it is filled in and stamped by our authorised dealer stating the date of purchase. Warranty Voids If: 1. The warranty card is not completed properly at the time of purchase. 2. The completed warranty card is not presented to the authorised personnel at the time of service of the product. 3. The appliance is not operated according to instructions given in the 'User Guide'. 4. Defects are caused by improper use, which shall be determined by the company's authorised personnel. 5. Unauthorised persons carry out any repair work. 6. Defects are caused by reasons beyond control, like abnormal voltage, acts of God or while in transit to service centre or purchaser's residence. 7. The warranty is not valid in case the serial number is deleted, defaced or altered. 8. Damage to the appliance or any parts due to transportation or shifting is not covered by the warranty. 9. The warranty automatically expires after 2 years from the original date of purchase, even if the appliance may not have been in use for any time for whatever reasons during the warranty period.

Protection of Environment:

Protection of environment" is one of the core values of Godrej and we seek your co-operation to make sure that the product, packaging and plastic material is not disposed as unsorted municipal waste.



This symbol is known as the "Crossed-out Wheellie Bin Symbol". It means that the product should not be disposed of with your general house-hold waste.

It should be disposed of only through the company's collection points with special treatment so as to prevent any damage to the environment. Please call: **1800 209 5511** for applicable buy back arrangement or visit: **www.godrejappliances.com/green-think** for details about Godrej Appliances authorised collection points.

Godrej | APPLIANCES

Godrej & Boyce Mfg. Co. Ltd. - Appliance Division, Plant 11, Pirojshanagar, Vikhroli (W), Mumbai 400 079.

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